

ANNUAL REPORT 2019-20





CONTENTS

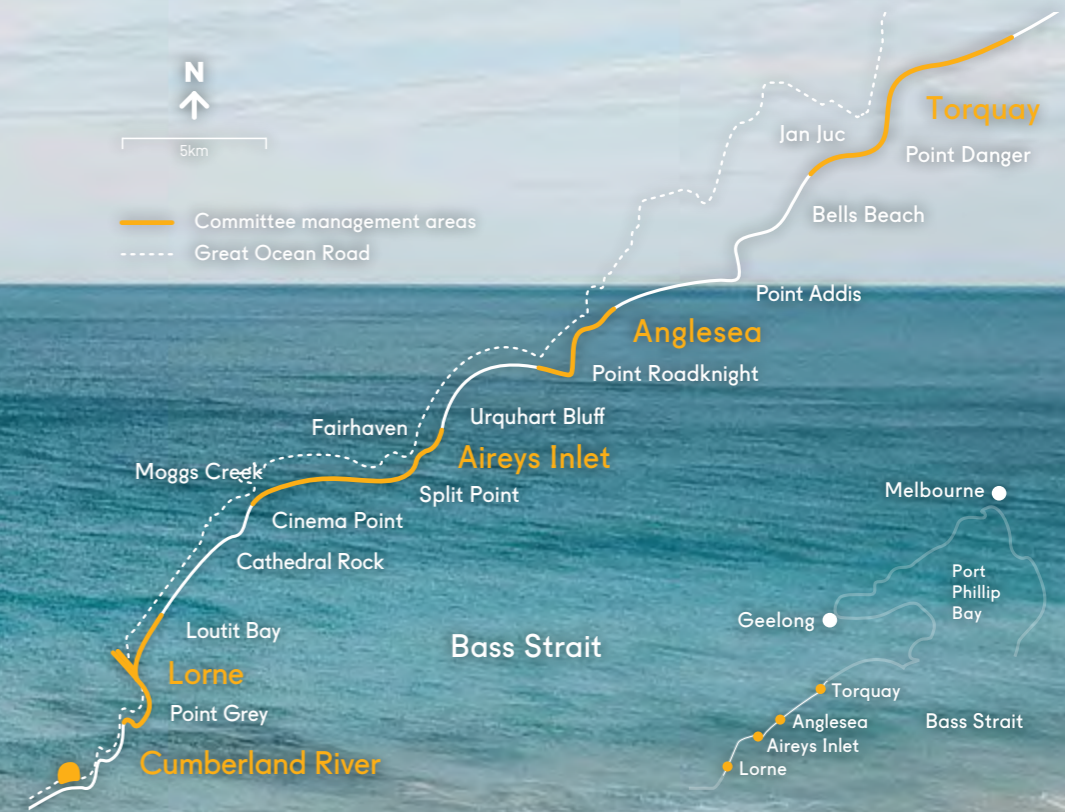
Who We Are	4
Message from the Chair and Chief Executive Officer	10
Board Structure and Purpose	14
Planning	21
Natural Environment Protection	26
Coastal Investment and Maintenance	30
Community Engagement	36
Caravan Park Management	40
Environmental Education	44
People and Culture	49
Financial Snapshot	55
Financial Statements	56

We acknowledge and respect Victorian Traditional Owners as the original custodians of Victoria's land and waters, their unique ability to care for Country and deep spiritual connection to it. We honour Elders past and present whose knowledge and wisdom has ensured the continuation of culture and traditional practices.

We are committed to genuinely partner, and meaningfully engage, with Victoria's Traditional Owners and Aboriginal communities to support the protection of Country, the maintenance of spiritual and cultural practices and their broader aspirations in the 21st century and beyond.

WHO WE ARE

WHAT WE DO



The Great Ocean Road Coast Committee is a State Government body responsible for protecting, enhancing and developing coastal Crown land from Point Impossible to Cumberland River.

Formed by the Victorian Government in 2004, we are the largest of the Crown land committees of management along the Great Ocean Road, managing many of the highest visitation areas centred around major towns.

All revenue raised through our commercial endeavours is reinvested back into caring for the coast.

Protect the coastal environment

The protection of the Great Ocean Road coastal environment is our highest priority. We work closely with dedicated environmental volunteers and Traditional Owner groups to actively protect and enhance the native biodiversity and cultural heritage along the Great Ocean Road.

Caravan park management

The Anglesea Family, Torquay Foreshore and Lorne Foreshore Caravan Parks generate the majority of our revenue. We are the single largest accommodation provider on the Great Ocean Road with over 515,000 visitor nights annually.

Public facilities and foreshore infrastructure

We manage critical coastal and visitor infrastructure from the Port of Lorne, through to Fishermans Beach in Torquay. We build, maintain and upgrade facilities including toilet amenities, beach access points, car parks and boat ramps. We ensure the safety and enjoyment of coastal users, through leading beach clean ups, facility maintenance, and waste management.

Environmental education

We educate the next generation of coastal protectors through our award-winning education program, equipping participants with the knowledge and skills to understand, respect and protect our coastal surroundings. We create positive relationships with a range of coastal users to help spread important environmental messages and build awareness of coastal values.

Planning

We work with key stakeholders and government agencies to obtain consent for the use and development of the Crown land we manage. We are responsible for the development and implementation of several major projects and master plans, including the Coastal and Marine Management Plan.

Community engagement

We engage and partner with a wide range of coastal users and stakeholders to achieve the best possible outcomes for the coast and the community. We work with local communities, volunteers, Traditional Owner groups and partner agencies to protect the natural and cultural values of the coast and communicate shared stories, goals and priorities.

Licenses, leases and permits

We permit and support over 150 events annually that contribute to the local community and economy. We issue permits and licenses for foreshore activities, including weddings, filming/photography, personal training sessions, fun runs and surf schools. We also issue and manage leases for a range of coastal-dependent businesses, including the caravan park at Cumberland River and the Mantra Lorne.

Working with others

We support and partner with local volunteer groups and provide coastal grants to fund initiatives that enhance the natural values of our coast. As a small organisation with a big job to do – and even bigger aspirations – we simply can't do it alone.

OUR FUNDING MODEL

We currently generate over \$13.5 million in direct revenue annually, all of which is reinvested back into the coast. The majority of our revenue comes from the three Crown land caravan parks we manage. The remaining revenue come from a range of sources including leases such as the Cumberland River Caravan Park, licence and permit fees, and fee-for-service delivery.



OUR VISION

World-leading environmental protection and coastal experiences for all.

OUR GUIDING PRINCIPLES

1. Protecting and enhancing our natural environment and cultural heritage is of the highest priority.
2. Our coastal reserves have strong health, wellbeing, community, economic, and heritage benefits which support recreational and community enjoyment.
3. We provide the opportunity to enjoy our world leading coastal experiences that are affordable, inclusive and welcoming.
4. We foster partnerships and volunteerism by improving access and understanding, education and engagement.
5. Our activities and partnerships are built on mutual trust, open communication, collaboration and transparency.
6. We use information and data and make evidence-based decisions.
7. We engage and consult with our communities and stakeholders to inform our planning.
8. We think long term, use strategic business planning tools and innovation to make the best use of our financial, human and physical resources.
9. Good governance is core to everything we do and who we are.

THE COASTLINE WE MANAGE

We manage 37 kilometres of coastal Crown land reserves in the Surf Coast Shire, from Point Impossible east of Torquay, to the Cumberland River southwest of Lorne.

The Great Ocean Road region is Australia's most popular visitor destination, attracting more visitors than Uluru and the Great Barrier Reef combined. The region is home to the heritage listed Great Ocean Road that meanders from Torquay to Warrnambool, world famous surf beaches, rugged coastal landscapes, popular townships, kilometres of walking and biking trails, and significant cultural heritage – both tangible and intangible.

OUR ROLES AND RESPONSIBILITIES

Our role is to manage Crown land reserves and their values on behalf of the State, and for the use and enjoyment of the community. In fulfilling this role, we hold a variety of powers through Section 15 of the *Crown Land (Reserves) Act 1978*.

LEGISLATION

The new *Marine and Coastal Act* commenced on 1 August 2018. It seeks to improve the marine and coastal management system by:

- establishing clear objectives and guiding principles for decision-making
- improving governance and institutional arrangements
- strengthening marine and coastal planning and management
- establishing a mechanism to improve understanding of the marine and coastal environment
- supporting adaptation to climate change.

Our growth

Over the past decade our revenue has increased by 181%, and our self-funded operating expenditure by 155%. The remainder, all of which has been reinvested back into the coastline as capital expenditure, has been over \$40 million.

Awards and recognition in 2020

We were proud finalists in Reconciliation Victoria's 2020 HART Awards (Helping Achieve Reconciliation Together) for our Guided Surf Coast Walk.

In the only tour of its kind, Corrina Eccles, a Wadawurrung woman, leads participants on a three-day guided walk from Point Impossible to Aireys Inlet, sharing cultural knowledge and stories of Wadawurrung Country and the Aboriginal heritage along the Surf Coast.

The initiative has contributed towards meaningful and lasting reconciliation by transferring important knowledge and understanding between Aboriginal and non-Aboriginal people, helping build strong relationships, respect and understanding.

OUR 2019-20 ACHIEVEMENTS

ENVIRONMENTAL EDUCATION

Taught over **1,900** students through our environmental education program

Students contributed over **700 hours** of conservation work

Launched new social media channels and online resources

Over **200** year 9 students participated in our Coast Guardians Program

Developed new pre and post teaching, educational video and cultural heritage resources

Involved with events including Biodiversity Month, ANGAIR Wildflower Show and Schools Clean Up Australia Day

Hosted another successful annual Coast Guardians Forum

CONSERVATION PROGRAM

Planted **7,500** tubestock along the coast

Spent over **300** hours looking after our hoodies

Spent **1,000** hours revegetating the coast

Spent over **3,000** hours weeding

Spent over **200** hours on pest control

Two hooded plover chicks successfully fledged

Completed a suite of works to help preserve the significant cultural assets at Pt Impossible

Continued involvement in the Victorian Coastal Monitoring Program

CARAVAN PARK MANAGEMENT

Reached over **515,000** visitor nights across our three caravan parks



Constructed new state of the art camp kitchens in Torquay and Anglesea

Carried out extensive turfing and rejuvenation of camp sites



Commenced priority projects as part of the Anglesea Family Caravan Park Master Plan

Completed the refurbishment of the Spotters Hut at Queens Park Caravan Park in Lorne

Completed extensive noxious weed and non-indigenous plant removal

Commenced development of an innovative Guided Surf Coast Walk app

COASTAL RESERVES AND INFRASTRUCTURE

Provided **15** beach patrols in collaboration with Surf Coast Shire

Partnered with Surf Coast Shire to deliver a Changing Places facility in Anglesea

Delivered new beach access stairs and lookouts in Torquay and Anglesea

Upgraded the Swing Bridge Precinct in Lorne

Provided **25%** financial contribution to approximately 350 professional lifeguard patrols from Torquay to Anglesea, Fairhaven and Lorne

Delivered a new beach access ramp at Anglesea Family Caravan Park

Provided accessible beach access matting in Lorne and Torquay

Carried out over **500** maintenance requests

PLANNING

Commenced work on a Climate Change Management Framework and Climate Change Adaptation Strategy

Completed a Coastal Hazard Assessment to help proactively manage assets and effectively adapt to climate change

Partnered with Deakin University to undertake a Coastal Scenario Planning Project

Developed a Coastal Monitoring Program to proactively manage climate change associated risks

Made significant progress on the Point Grey – Lorne Redevelopment

Progressed several master plans, including:

- Point Impossible to Jan Juc Master Plan
- Taylor Park Master Plan
- Lorne Foreshore Master Plan
- Erskine Paddock Landscape Plan
- Coastal and Marine Management Plan 2020-25

9 submissions for *Marine and Coastal Act 2018* consent

3 planning applications submitted

Improved our sustainability performance

COMMUNITY ENGAGEMENT

8 community consultation sessions held

150+ people attended consultation sessions

3,000+ people visited our consultation project webpages

18,000+ people reached through consultation social posts

234 online surveys completed

31 submissions received from community groups and individuals

Sponsored several local events and community groups

Significantly grew our social media followers and e-newsletter subscribers

REVENUE

We generated over **\$13.5 million** in direct revenue, all of which was reinvested back into the coast

LEASES AND LICENCES

Issued & managed:

22 Leases **10** Commercial Licences

12 Activity Operator Licences

EVENTS AND PERMITS

Supported and permitted:

15 Markets **26** Filming and photography **49** Weddings

77 Events

MESSAGE FROM THE CHAIR



A year of important achievements amid significant challenges

I am very pleased and proud to present the 2019-20 Annual Report for the Great Ocean Road Coast Committee (GORCC), the last for this organisation.

On 1 December 2020 GORCC will transition to the Great Ocean Road Coast and Parks Authority (GORCAPA). GORCAPA will initially be effectively an amalgamation of GORCC and the Otway Coast Committee (OCC) and our staff and directors are already working closely with OCC to ensure the transition is smooth and we are well prepared for the official merge.

I have had the privilege to serve on the GORCC Board for 11 years, and as Chair for the past four years. In this time GORCC has grown in stature, reputation, and achievement.

During this time GORCC's vision has informed decision-making and investment across the coast. We have invested in world-class facilities, enhanced risk and compliance systems, and boosted capability and training for our people and partners. We continue to invest in and further develop our conservation and education initiatives. We are committed to a leadership role with our partners and communities to ensure the environment and the attraction of the Great Ocean Road coast is prioritised.

In the latter part of financial year 2019/2020 GORCC has been greatly challenged by the impacts of the COVID-19 pandemic; the effects of which will continue to be felt for some time to come.

From the outset of COVID-19, GORCC's priority has been to ensure the safety and wellbeing of our staff, visitors, and the public; and to support our partners and communities. Our executive and coastal teams adapted to new ways of working quickly and professionally, and I acknowledge their efforts to maintain operations for the continued safe enjoyment of our coastline. I also acknowledge the commitment and dedication of our directors in providing solid strategic direction during these most difficult times.

As an organisation we have navigated this period of uncertainty with strength and we will pass on a significant legacy to the new Authority. We demonstrate this through a team of exceptional people, an adaptive model of environmental management, and a disciplined approach to commercial and financial operations.

Despite COVID-19, 2019/2020 has seen considerable progress on major strategic and development plans, including the:

- Coastal and Marine Management Plan 2020-25
- Point Impossible to Jan Juc Master Plan
- Taylor Park Master Plan
- Lorne Foreshore Master Plan
- Erskine Paddock Landscape Plan, and the
- Point Grey – Lorne Redevelopment Plan.

We received positive news in June 2020, with Surf Coast Shire's unanimous decision to issue a notice of decision to grant a planning permit for the Point Grey – Lorne Redevelopment. We are now working to have final design, tender documentation and leasing agreements completed and ready for GORCAPA to begin construction in the first half of 2021. This is a big achievement for the Lorne community, the Surf Coast, and indeed local and international visitors, and builds on 10 years of planning and consultation.

We were very proud to partner with Surf Coast Shire and the Victorian Government to construct a new Adult Changing Places facility for people with high physical support needs, at Four Kings car park in Anglesea. There are only 70 such facilities throughout Australia, designed to provide dignified and equal opportunities for people to experience the beauty of the Surf Coast.

I joined the Minister for Disability, Ageing and Carers, the Honourable Luke Donnellan, Surf Coast Shire Mayor Cr Rose Hodge, and advocate for people with physical disabilities Jack Tori, to officially open the facility in January 2020.



Other projects delivered in 2019/20 to improve access to the coast included the construction of a new beach access ramp at the Anglesea Family Caravan Park, and following its successful trial in 2019, our Accessible Beaches initiative returned to Lorne in 2020.

We continued our strong commitment to investing in climate change projects through developing our Climate Change Management Framework and accompanying Climate Change Adaptation Strategy 2020-2025. Both projects will provide information on longer-term impacts associated with climate change and will support the Authority's decision-making and adaptation planning. As part of this process, we partnered with Deakin University to undertake a Coastal Scenario Planning Project; completed a Coastal Hazard Assessment; and developed a Coastal Monitoring Program to help proactively manage assets and effectively adapt to climate change.

Other key activities in 2019/20 included our Conservation team working closely with the Wadawurrung to install new fencing and complete revegetation works to help preserve the significant cultural assets at Point Impossible; investment in new state of the art camp kitchens in Torquay and Anglesea; and the delivery of the Swing Bridge Precinct upgrade in Lorne.

At the time of writing, COVID-19 continues to present major health and economic challenges to the community. The health and wellbeing of our people, partners, customers and the broader community will continue to be at the core of our response.

We remain focused on delivering the best possible coastal experiences while continuing to carefully manage the financial and earnings impact of the pandemic.

On behalf of the Board, I would like to thank the entire GORCC team for their significant efforts over the course of the past year; especially in navigating the organisation through these very challenging times. As a Board, we remain committed to working with staff to ensure a successful transition to GORCAPA in December 2020.

I would also like to thank our outgoing CEO Vanessa Schernickau. During her two years with GORCC, Vanessa made an outstanding contribution to the organisation and has been central to many of the achievements you will see in this report.

Finally, I would like to thank my fellow directors for their efforts, dedication and good counsel over the year. Their experience, guidance, and knowledge have served GORCC well over many years, and especially during this difficult time.

It has been an honour to Chair the Board of such a creditable and committed organisation, driven by passionate and skilled people.

Ken Northwood, FAICD
Chair

MESSAGE FROM THE CHIEF EXECUTIVE OFFICER



A collective approach in uncertain times

The past 12 months has been one of the most challenging environments in which to manage and grow an organisation.

As with many organisations, COVID-19 has presented a very challenging time for our staff, partners and customers, and has materially impacted our financial results. It has required an 'all-hands-on-deck' approach to management and leadership and a good deal of trust in our collective experience to feel the way forward in uncertain times.

Our staff have done an extraordinary job and responded quickly and effectively to the demands of COVID-19, while continuing to deliver our essential services.

We were swift in deploying additional hygiene and safety procedures across our caravan parks and coastal reserves, and for our office-based staff, we quickly transitioned to working from home arrangements, providing our workforce with the necessary tools and support to successfully adapt to new ways of working.

I am immensely proud of the way our staff have stepped up amidst the adversity to ensure we continue to care for each other and the coast.

We have had to change our strategies, prepare for several economic scenarios, close and reopen our caravan parks, and support staff with additional leave. This has all happened while we have also had to prepare for our transition to the Great Ocean Road Coast and Parks Authority (GORCAPA) on 1 December 2020.

While COVID-19 dominated the second half of the financial year, we remained committed to delivering a range of important projects and initiatives.

We managed to achieve a great deal as a collective over the past 12 months. In 2019/20 we were proud to:

- Generate over \$13.5 million in direct revenue, all of which was reinvested back into the coast
- Teach over 1,900 students through our Environmental Education programs
- Construct new state of the art camp kitchens in Torquay and Anglesea
- Develop a Coastal Monitoring Program and commence work on a Climate Change Management Framework and Climate Change Adaptation Strategy
- Plant 7,500 tubestock along the coast to protect and enhance our natural environment
- Partner with Surf Coast Shire to deliver a Changing Places facility in Anglesea
- Permit, sponsor and support over 150 events and issue and manage 22 leases and 22 licenses
- Complete a suite of works to help preserve the significant cultural assets at Point Impossible
- Spend over 4,000 hours weeding and revegetating the coast
- Commence the development of an innovative Guided Surf Coast Walk app
- Deliver a new beach access ramp at Anglesea Family Caravan Park
- Have two hooded plover chicks successfully fledge on our stretch of coastline
- Make significant progress on the Point Grey – Lorne Redevelopment project
- Launch new social media channels and online resources for our Environmental Education Program
- Progress partnerships with the Traditional Owners of the land on which we work
- Sponsor several local events and community groups.

With strong leadership from the Board and management team, in 2019/20 we focused on improving our OHS culture. Throughout this period and as we look ahead, our highest priority is the health and safety of our employees and visitors by ensuring our facilities are well protected and expertly managed.

As we close out the financial year, while it is a time for personal reflection on how much we have achieved as an organisation, it is also a time to reflect on how we will individually and collectively celebrate and farewell GORCC and its 16 years of operation.

The next 12 months brings with it significant change and I am confident that our staff will continue to be responsive to the needs of the community and provide best practice coastal management.

In closing, I would like to thank our staff for their ongoing efforts and achievements, and our Board for their dedication and commitment.

I look forward to a challenging and exciting year ahead.

Daniel Aitken
Acting Chief Executive Officer



BOARD STRUCTURE AND PURPOSE

The Board's powers are set out in Section 15 of the *Crown Land (Reserves) Act 1978*, and are summarised in the *Committee of Management Responsibilities and Good Practice Guidelines 2003*, as follows:

- manage, improve, maintain and control the land for the purposes for which it is reserved
- report on its finances and other issues as directed by the Department of Environment, Land, Water and Planning
- maintain records and administer its affairs as a public body
- exercise all such powers, functions and authorities and carry out all such duties as are conferred or imposed on it by any regulations
- carry out works and improvements on the land.

Under the Act, the Board also has the authority to:

- undertake financial transactions, including borrowing money (with Treasurer's consent) and entering contracts
- enter tenure arrangements such as leasing and licensing for part or all of the reserve, subject to Minister's approval
- effect and enforce any regulations
- employ staff to manage the land.

Structure

Board members are appointed under the *Crown Land (Reserves) Act 1978* for a term of three years by the Minister for Energy, Environment and Climate Change, and are selected through a public, skills-based expression of interest process. Board members meet monthly to oversee and provide strategic direction to the organisation.

BOARD CULTURE

Standards of Conduct

The Great Ocean Road Coast Committee confirms that each Board member has ensured their conduct is consistent with the required standards and acted consistently within the public sector values.

The Great Ocean Road Coast Committee's Director's Code of Conduct also complies with the public sector values and the general duties of 'directors' (Board members) in section 79 of the *Public Administration Act 2004*.

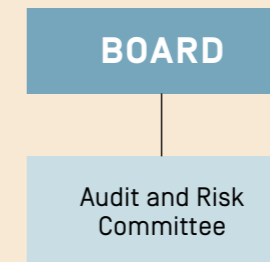
Overarching Duties, Responsibilities and Good Practice

Board members have:

- acted consistently with the Great Ocean Road Coast Committee's functions and objectives
- made decisions in the public interest
- acted in accordance with the Great Ocean Road Coast Committee's accountability to the Minister
- ensured the Minister and the Secretary of DELWP are informed (via the DELWP Relationship Manager) of all known major risks to the effective operation of Great Ocean Road Coast Committee, including emerging risks, and of the systems in place to address those risks
- unless prohibited by law, provided the Minister and DELWP, in its role as an 'extension of the Minister', with any information about the Great Ocean Road Coast Committee and its operations that is requested.



OVERVIEW OF THE BOARD



Ken Northwood [Chair], FAICD

Bachelor of Commerce, Diploma of Town and Regional Planning, and Master of Urban Planning

Ken is an experienced strategic, business and urban planner. He worked in local government for 15 years prior to forming his own successful consulting firm in 1992.

Kylie Steel [Deputy Chair], GAICD

Bachelor of Science (Honours), Graduate Certificate of Business, and Graduate Diploma Bushfire Planning and Design

Kylie is an accomplished business professional and currently consults in the fields of bushfire science and climate change.

Ian Coles FAICD

Bachelor of Engineering (Honours) and Graduate Diploma Business Administration

Ian is a professional company director and consultant, working with and on Boards in the public and private sectors.

Shaun Cumming GAICD

Bachelor in Environmental Engineering, Bachelor of Science, and Master of Business Administration

Shaun is General Manager Infrastructure and Technology at Barwon Water and has extensive experience in project management, construction management and business development.

Helen Gwilliam

Bachelor of Laws and Graduate Diploma in Journalism

Helen is General Manager at Women with Disabilities Victoria and has more than a decade of experience in Crown land management in Victoria.

Rebecca Hull

Bachelor Landscape Architecture (Honours)

Rebecca is a Registered Landscape Architect and the Principal of Loci, a Jan Juc based design studio.

Daniel Marquet FAICD

Bachelor of Laws and Bachelor Science

Daniel is a partner of leading national law firm Corrs Chambers Westgarth and practises in the areas of litigation, insurance and trade practices law.

Sam Noelker

Bachelor of Engineering (Civil) (Honours), Member of the Institute of Engineers Australia

Sam works for AW Maritime Pty Ltd and manages significant capital projects.

Jo Stevens

Bachelor of Business, Masters of Change Leadership and Organisation Dynamics

Jo is a Change Management Consultant, whose experience includes the design and delivery of major corporate change transformation programs and business process improvement initiatives.

Ros Williamson

Bachelor of Science (Honours in Microbiology), Bachelor of Education, Masters in Business (Human Resource Management), and Graduate Certificate Applied Science (Organisation Dynamics)

Ros has extensive experience designing and delivering HR/organisational development strategies in public and private sector organisations including CSL, Telstra, TAFE NSW, EPA and Melbourne Health.

Kylie Warne

Master of Marketing and Bachelor of Arts, FAMI, GAICD

Kylie is a strategic marketing and communication professional who founded her consultancy, Brand Bureau, in 2006, and marketing technology startup, GetSetGo, in 2018. She is a Fellow of the Australian Marketing Institute.

John Gavens [Chair of Audit and Risk Committee]

Bachelor of Commerce (Honours) and Master of Arts (Accounting), MAICD

John is a Partner in Crowe Horwath Melbourne's Audit & Assurance Division and has more than 28 years' experience in the provision of internal and external audit, assurance, strategic, risk management, probity, compliance, fraud and governance advice.

STATEMENT OF EXPECTATIONS

CATEGORY 1 COASTAL COMMITTEES OF MANAGEMENT

BARWON SOUTH WEST REGION

The Department of Environment, Land, Water and Planning (DELWP) provides a Statement of Expectations (SoE) to the Barwon South West, Category 1 Coastal Committees of Management, including the Great Ocean Road Coast Committee.



In 2019-20, we have fulfilled our functions in accordance with:

- *The Crown Land (Reserves) Act 1978* and all other laws and obligations that bind our Committee and its members, including the *Public Administration Act 2004*, the Directors' Code of Conduct and related codes and frameworks issued by the Victorian Public Sector Commission, and the Victorian Government's policies, priorities and objectives, including the *Victorian Coastal Strategy (2013)* and Victoria's Regional Statement.

Reporting on Priority Actions

Priority 1: Structure, Culture and Operational Focus

We maintain an organisational structure that is commensurate with the complexities of managing coastal and public Crown land and delivering policy objectives, while also retaining an operational focus. We adopt principles of good governance to manage the coastline while meeting community expectations of transparency, accountability and participation.

All new/reviewed policies reflect DELWP/VPS model policies and guidelines. Strategic policies are monitored by our Audit and Risk Committee.

Our Strategic Risk Register is in line with the DELWP Risk Management Guidelines, and our Risk Management Policy has been reviewed to reflect DELWP guidelines.

Priority 2: Occupation of the Reserve

We have provided DELWP with a report on tenures, rental regimes, expiry and the program for renewal, along with this Annual Report. Our register of leases and licences is current, and all rental reviews are completed by a qualified independent valuer.

We are in regular contact with the DELWP Barwon South West team and observe internal protocols aligned with the VPS, including procurement and tender processes.

Priority 3: Use and Development of the Reserve

All applications submitted to DELWP for the development and use of our managed Crown land are consistent with:

- *Coastal Management Act 1995* (now *Marine and Coastal Act 2018*) including Victorian Coastal Strategy 2014 and the approved 2013 Coastal Management Plan
- *Planning and Environment Act 1987*
- *Crown Land (Reserves) Act 1978*
- *Flora and Fauna Guarantee Act 1988*.

In 2019-20, we submitted nine applications, in accordance with the *Marine and Coastal Act 2018*, to DELWP to obtain consent for the use or development of our managed Crown land. Consent is required for a range of new works, from the installation of dune fencing to larger projects such as:

- Installation of new playground at Anglesea Family Caravan Park
- Installation of History Trail signage at Torquay
- Erskine Paddock Landscape Plan works at Lorne
- Installation of track fencing at Demons Bluff at Anglesea
- Installation of safety barriers at Aireys Inlet
- Replacement of access stairs at Aireys Inlet
- Vegetation management at Taylor Park, Torquay.

We also sought consent for the development of Crown land by third parties, including:

- Rebuild of the Jan Juc Surf Life Saving Club
- Redevelopment of the Anglesea Surf Life Saving Club
- Renovations to the Anglesea Motor Yacht Club
- Installation of a Changing Places Facility at Anglesea
- Replacement of the Moggs Creek Bridge.

We undertook community engagement for the development of several projects in 2019-20, including:

- Taylor Park Master Plan
- Point Impossible to Jan Juc Master Plan
- Lorne Foreshore Master Plan
- Coastal and Marine Management Plan.

We utilised the pathways approach developed by the National Climate Change Adaptation Research Facility (NCCARF) to have informed conversations with the community regarding climate change and the impact of coastal hazards on:

- Boat ramp at Point Roadknight, Anglesea
- Development of the Point Impossible to Jan Juc Master Plan.

Priority 4: Coastal Management Plan

The *Marine and Coastal Act 2018* requires Crown land managers to prepare a Coastal and Marine Management Plan (CMMP) to direct the future local management of the marine and coastal environment.

We developed our CMMP as per the requirements outlined in the DELWP Guide for the Preparation of Coastal Management Plans. Our CMMP establishes an integrated and coordinated approach to protecting and managing coastal Crown land and the adjacent marine environment over the next five years. It has been developed in consultation with, and is a direct response to, conversations with our Traditional Owners, key stakeholders, and our community.

Priority 5: Community Engagement

All community engagement activities undertaken for our projects, including our master plans and the Point Grey – Lorne Redevelopment, is consistent with the Victorian Auditor General's Office Public Participation in Government Decision-making, DELWP's Community Charter and the DELWP 'Munganin Gadhaba' Aboriginal Inclusion Plan.

Priority 6: Communications Protocol

We are in regular contact with DELWP Barwon South West's media and communications team and inform them of all upcoming projects and media issues before they reach the public arena.

Priority 7: Annual Report

This Annual Report states how we are meeting the SoE, and we have incorporated the requirements of the SoE into our annual and strategic planning process.

Priority 8: Procurement

We have open and transparent policies in place for all procurement activities undertaken, including a robust and routine process to identify risk that the procurement poses to the Committee.

We are currently reviewing our procurement policies to ensure they are consistent with The Victorian Government Purchasing Board guidelines.

Our Strategic Risk Register is in line with the DELWP Risk Management Guidelines, and our Risk Management Policy is currently being reviewed to reflect DELWP guidelines.

Priority 9: Committee Policies and Guidelines

We are currently reviewing and updating all relevant policies to bring them in line with DELWP model policies. Our Committee operates consistently with the guidance notes provided by DELWP and the Victorian Public Sector Commission.

OUR TEAM



Our team brings together a diverse range of skills and experience.

We work hard to protect the coast through our:

- innovative caravan park management
- environmental education programs
- conservation projects
- foreshore and infrastructure works
- community engagement activities
- strategic planning
- financial operations.

EXECUTIVE LEADERSHIP TEAM



Daniel Aitken Acting Chief Executive Officer

Daniel joined the management team in January 2017. Daniel has more than 25 years' experience in the hospitality industry working for major international businesses including Trusthouse Forte, the Hilton International and Park Plaza. Daniel has also completed a Diploma of Hospitality Management in Queensland.

Alex MacDonald Environment and Education Manager

Alex was appointed as Environmental Projects Coordinator in 2014 and since then her role has evolved to Education and Environment Manager. Alex has a background in environmental planning and communications and has previously held roles at the Department of Environment, Land, Water and Planning. Alex has an Advanced Diploma in Editing and Communications and a Diploma in Natural Resource Management.

Anita Dyer Communications and Community Engagement Manager

Anita joined the management team in December 2018. Anita has a breadth of communications, stakeholder and project management experience, having worked with the Department of Premier and Cabinet, WorkSafe Victoria and Deakin University. She holds a Bachelor of Applied Science and a Master of Marketing.

Caleb Hurrell Coastal Reserves Manager

Caleb joined the management team in 2016 as the Coastal Reserves Manager. Caleb is passionate about environmental protection and has more than 10 years' conservation experience having worked with the State Government in pest management and teaching Conservation Land Management and Horticulture at Gordon TAFE.

Craig Sykes Acting Commercial Business Manager

Craig joined the Great Ocean Road Coast Committee in 2019, having previously worked as Facilities Manager for an international hotel group. Craig has worked in maintenance management for over 15 years.

Katie Hart Planning Manager

Katie joined the management team in September 2016. Katie completed a Bachelor of Arts/Science degree at Melbourne University majoring in environmental science and geography. She has also completed her Graduate Diploma in Environment, focusing on policy governance and communications.

Steve Major Corporate Services Manager

Steve joined the former Lorne Foreshore Committee of Management in 1999 before it amalgamated to become the Great Ocean Road Coast Committee in 2004. He has a Bachelor of Business Degree with over 30 years of financial management in both the private and public sectors and is a member of CPA Australia.

PARTNERS AND MEMBERSHIPS

We are proud members of:

- Anglesea, Aireys Inlet Society for the Protection of Flora and Fauna (ANGAIR)
- Great Ocean Road Regional Tourism (GORRT)
- Business and Tourism Anglesea (BATA)
- G21
- Geelong Chamber of Commerce
- VicParks
- Victorian Chamber of Commerce
- Victorian Tourism Industry Council (VTIC)
- Torquay Commerce & Tourism
- Top Parks
- Australian Coastal Council.

We partner with dozens of organisations, community groups and businesses on the coast, including:

- Wadawurrung Aboriginal Corporation
- Eastern Maar Aboriginal Corporation
- Committee for Lorne
- Lorne Historical Society
- BirdLife Australia
- Corangamite Catchment Management Authority (CCMA)
- DELWP
- Lorne Business Tourism and Traders Association
- Festival of Performing Arts (FOPA)
- Parks Victoria
- Returned and Services League of Australia (RSL)
- Surf Coast Shire Council
- Life Saving Victoria
- Surfing Victoria.

And, countless environmental groups doing great work, including:

- Aireys Inlet District Association (AIDA)
- ANGAIR
- Friends of Cosy Corner
- Friends of the Hooded Plover Surf Coast
- Friends of Moggs Creek
- Friends of Queens Park
- Friends of Taylor Park
- Jan Juc Coast Action
- LorneCare
- Otway Community Conservation Network (OCCN)
- Surfers Appreciating the Natural Environment (SANE)
- Surf Coast and Inland Plains Network (SCIPN)
- Surfriider Foundation Surf Coast
- Torquay Coast Action.



PLANNING

HIGHLIGHTS

- COMMENCED WORK ON A CLIMATE CHANGE MANAGEMENT FRAMEWORK AND CLIMATE CHANGE ADAPTATION STRATEGY
- COMPLETED A COASTAL HAZARD ASSESSMENT TO HELP PROACTIVELY MANAGE ASSETS AND EFFECTIVELY ADAPT TO CLIMATE CHANGE
- PARTNERED WITH DEAKIN UNIVERSITY TO UNDERTAKE A COASTAL SCENARIO PLANNING PROJECT
- DEVELOPED A COASTAL MONITORING PROGRAM TO PROACTIVELY MANAGE CLIMATE CHANGE ASSOCIATED RISKS
- MADE SIGNIFICANT PROGRESS ON THE POINT GREY – LORNE REDEVELOPMENT
- PROGRESSED SEVERAL MASTER PLANS, INCLUDING:
 - POINT IMPOSSIBLE TO JAN JUC MASTER PLAN
 - TAYLOR PARK MASTER PLAN
 - LORNE FORESHORE MASTER PLAN
 - ERSKINE PADDOCK LANDSCAPE PLAN
 - COASTAL AND MARINE MANAGEMENT PLAN 2020-25
- COMPLETED 9 SUBMISSIONS FOR *MARINE AND COASTAL ACT 2018* CONSENT
- SUBMITTED 3 PLANNING APPLICATIONS WITH SURF COAST SHIRE COUNCIL
- IMPROVED OUR SUSTAINABILITY PERFORMANCE THROUGH SEVERAL NEW INITIATIVES

Our planning team work alongside key stakeholders and government agencies to obtain consent for the use and development of the Crown land we manage. They are also responsible for the development and delivery of several major projects and master plans.



MASTER PLANS

Master plans provide the community with a dynamic blueprint for a 10 to 15-year period. They set the vision and principles to guide future use and development of an area to assist long-term planning and ensure adequate resourcing of the coastal and marine environment. Each master plan is informed by community and stakeholder feedback and is approved by DELWP. In 2019-20, we progressed several master plans, with community consultation taking place throughout the year.



Lorne Foreshore Master Plan

The Lorne Foreshore Master Plan identifies works to improve the entire foreshore area bounded by Erskine River-Swing Bridge precinct, Mountjoy Parade and the Point Grey precinct. It considers accessibility, use, and enjoyment, guiding management of the precinct over the next 10 to 15 years.

Community and stakeholder consultation on the draft master plan continued in 2019 and the final draft plan was approved by the Board. Following Traditional Owner endorsement and DELWP consent, it is anticipated that implementation of the final plan will commence in 2020/21 by GORCAPA.

Taylor Park Master Plan

Taylor Park is an eleven-hectare area of green public open space in the centre of Torquay. The park is an important recreational and community asset where the natural bushland character and wetlands provide habitat for local flora and fauna within a wider urban landscape. The Wadawurrung refer to the park as 'Djirnap' - place of the white cockatoo.

Community and stakeholder consultation continued on the draft master plan in 2019-20 and the final draft plan was approved by the Board and submitted to DELWP for *Marine and Coastal Act* consent.

The final plan was endorsed by Wadawurrung and has been submitted to DELWP for consent.

Implementation will commence in 2020/21. Works to review the wetland system and the feasibility of harvesting storm water for irrigation of lawn areas in the park has already commenced.

Point Impossible to Jan Juc Master Plan

The Point Impossible to Jan Juc Master Plan, accounting for approximately one third of our managed land, will provide the community with a vision and plan for the next 10 to 15 years. The master plan builds on the Torquay Foreshore Master Plan and Management Plan (1998) and the Torquay Central Foreshore Concept Plan (2004).

Community and stakeholder consultation continued on the draft master plan in 2019-20 and we briefed Surf Coast Shire in February 2020.

The plan was finalised in response to feedback and approved by the Board. Following Traditional Owner endorsement and DELWP consent, it is anticipated that implementation of the final plan will commence in 2020/21 by GORCAPA.

PRIORITY CLIMATE CHANGE PROJECTS

Our Climate Change Management Framework

In 2019-20 we developed our Climate Change Management Framework. The framework includes an overarching policy, supported by a strategy and action plans for mitigation and adaptation. Our 2019-20 priorities included a cliff stability assessment, setting appropriate trigger points and setbacks to finalise our whole of coast monitoring program methodology, and continuing our annual sustainability audit and associated actions. We are liaising with DELWP and other areas of government to ensure our policy and action plans align with current and developing state marine and coastal and climate change policy and strategies.

Climate Change Adaptation Strategy

We commenced work in 2019-20 to develop our Climate Change Adaptation Strategy 2020-2025 which will detail the strategic and operational management direction for climate change adaptation projects. The strategy will ensure our adaptation management activities align with an established vision, guiding principles, objectives and management actions. The strategy will ensure the development of a robust understanding of relevant climate change issues which will be used to facilitate the proactive management of climate change associated risks.

Deakin University Partnership – Coastal Scenario Planning

In 2019-20 we partnered with Deakin University to undertake a coastal scenario planning project. The project looked at issues including climate change vulnerability, population growth and visitation pressures, and innovative ways to undertake community engagement on these issues.

The studies undertaken by Deakin used the Point Impossible to Jan Juc foreshore reserves as a pilot, collating data and developing layers on built form, vegetation, sea level rise, geodemography and coastline change to help us understand and communicate how the foreshore may change under different scenarios (present day verses 2040, 2070 and 2100).

This helped us identify opportunities, issues and risks for informing and refining design and decision making for the Point Impossible to Jan Juc Master Plan project. For example, if an asset is due for replacement but its current location is predicted to be impacted by erosion or inundation in 2040, we can make strategic decisions now about appropriate siting and design.

Coastal Hazard Assessment

Following on from valuable coastal hazard work done as part of the Point Impossible to Jan Juc Master Plan, we undertook a preliminary coastal hazard assessment for the entire GORCC managed coastline in 2019-20. This project was a first pass assessment which looked at the potential erosion and inundation risks resulting from climate change.

The initial results are positive and show that the vast majority of GORCC managed land is resilient to climate change pressures. The shoreline type: hard rock, soft rock or sand dune, was found to be the most important variable in determining coastline resilience. We aim to use the information from this assessment to proactively manage assets along the coast and to help effectively adapt to climate change.

Coastal Monitoring Program

Our Coastal Monitoring Program has been developed to improve our understanding of how the coastline is responding to climate change. The program covers both sandy and cliffed shorelines throughout the GORCC management area and aims to track the following monitoring variables:

- Beach profiles
- Shoreline position
- Beach volume
- Cliff top position
- Cliff surface (undercutting)

We have adopted several monitoring techniques as part of the program, including:

Aerial imagery analysis: Undertaken by comparing the shoreline position between aerial photographs taken at different points in time allowing erosion/accretion trends to be observed and quantified.

Photogrammetry: We are using drones to undertake photogrammetric surveys at both Point Roadknight and Demons Bluff in Anglesea as part of the Victorian Coastal Monitoring Program. We aim to expand this to include several other locations as part of the new Coastal Monitoring Program.

Geotechnical assessments: We undertake professional geotechnical assessments on a regular basis to ensure cliff hazards are being managed appropriately.

Day to day observations: Our staff and the public regularly observe and report on erosion, inundation and cliff hazards.

Photo points: We will be trialling a photo point in Jan Juc to monitor changes in the cliff face at Sparrows.

The monitoring data will be used to quantify erosion trends, providing us with a better understanding of erosion risks for assets. These risks will be proactively managed using adaptation pathways and trigger points, ensuring we provide a safe beach environment and effectively adapt to climate change.

Improving our sustainability performance

We continued our commitment to improving our sustainability performance in the second year of our Sustainability Project. Initiatives included:

- Mobile phone recycling for the wider community at our caravan park reception buildings as part of Zoos Victoria 'They're Calling On You' program
- Installing infra-red and/or push tap fixtures in all foreshore amenity blocks to reduce water wastage
- Transitioning to use only recycled paper
- Taking Sustainability Victoria's TAKE2 pledge – a commitment to act now and help keep temperature rise to under two degrees

We also undertook our second annual GORCC Sustainability Audit, investigating our sustainability performance against several key metrics. The results showed an improvement from last year's audit in the following areas across the organisation:

- 1.9% drop in total energy (electricity + gas) consumption
- 8.8% drop in electricity usage
- 6.8% drop in water usage
- 8.4% drop in paper usage
- 6.8% drop in total greenhouse gas emissions associated with transport
- 4.1% decrease in greenhouse gas emission from all reportable sources

Helping Anglesea Motor Yacht Club progress their redevelopment

We worked closely with the Anglesea Motor Yacht Club, DELWP, Wadawurrung Aboriginal Corporation and other local stakeholders in 2019-20 to help progress plans for the Anglesea Motor Yacht Club redevelopment. Further assessments of the eroding cliff line at Point Roadknight were also undertaken, including a coastal processes study of Anglesea Bay to help inform plans to mitigate the erosion pinch point located next to the boat ramp. This work will help inform the forthcoming Point Roadknight Master Plan.

Increasing cultural heritage awareness

We were very excited to welcome our new Indigenous Coastal Officer, BJ, to the team in July 2019. BJ has helped increase our awareness and understanding of Aboriginal cultural heritage, worked with our education team to deliver camper activities and cultural heritage content for their programs, and helped out our Coastal Reserves and Conservation teams with on ground work. Our staff also undertook cultural heritage training with the team from Wadawurrung in 2019.

POINT GREY – LORNE REDEVELOPMENT



Major progress was made on the Point Grey – Lorne Redevelopment project in 2019-20.

Following the Surf Coast Shire's unanimous decision in June 2020 to issue a notice of decision to grant a permit for the Point Grey – Lorne Redevelopment, the project is now ready to re-launch.

The Point Grey – Lorne Redevelopment is one of the largest new public projects on the Surf Coast and along the Great Ocean Road. The redevelopment will include an extensive new public space, new restaurant and café facilities, and a new and expanded Lorne Aquatic and Angling Club.

The redevelopment will provide strong links to the Lorne township and hinterland and reflect the vibrant cultural heritage and history of the area. It will provide new recreational and dining experiences, and ultimately, encourage overnight stays in Lorne.

The project is backed by a community supported master plan and is a project priority of G21, Surf Coast Shire and Great Ocean Road Regional Tourism. It will create significant economic development benefits to the region.

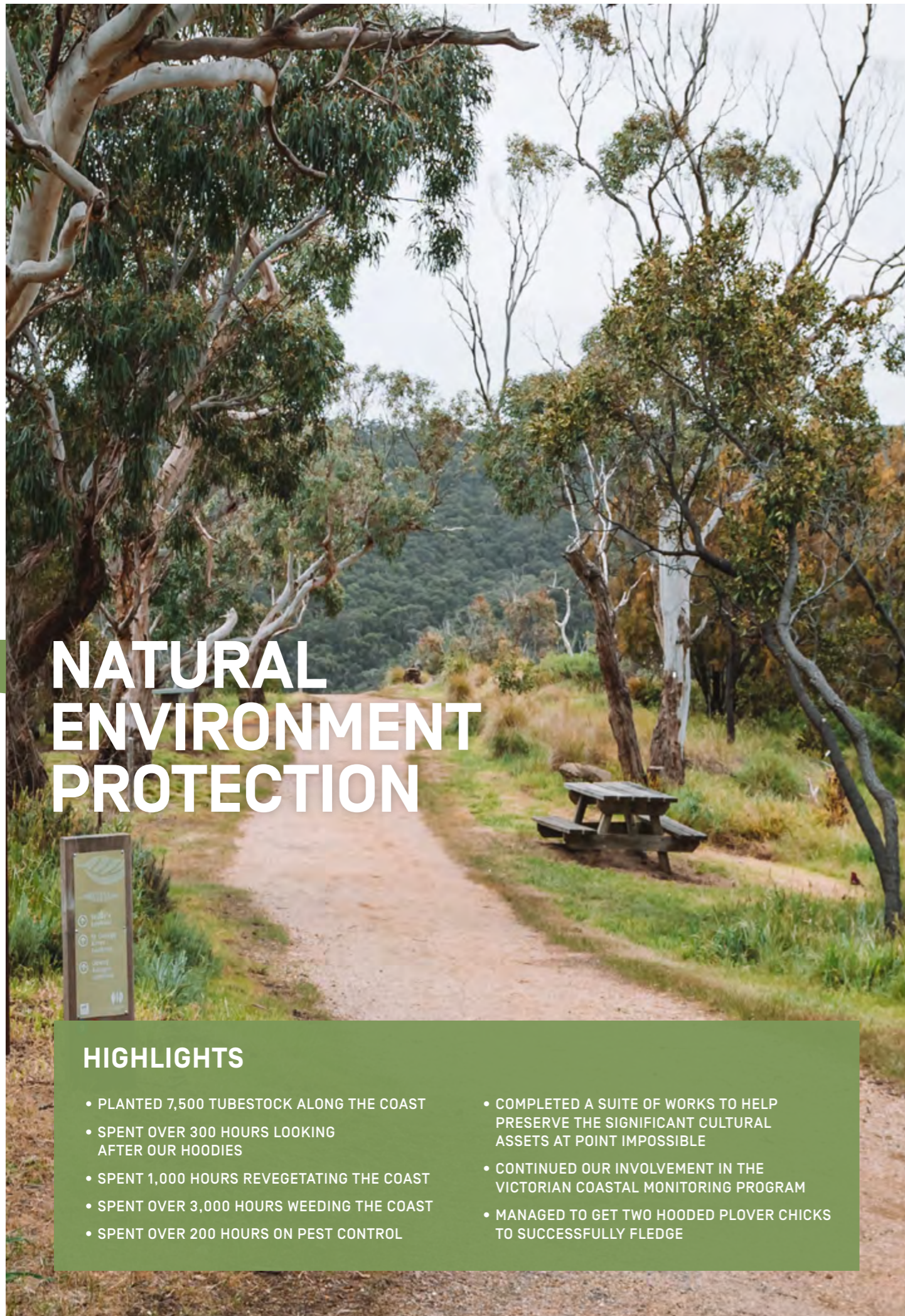
A Federal government commitment of \$8 million to the project through the Geelong City Deal was announced in October 2018, including \$900,000 to the Lorne Aquatic and Angling Club to redevelop their club house.

We are now working to have final design, tender documentation and leasing agreements completed and ready for the Great Ocean Road Coast and Parks Authority to begin construction in the first half of 2021.

Key project points:

- Project priority of G21, Surf Coast Shire and Great Ocean Road Regional Tourism.
- Federal government commitment of \$8 million to the project through the Geelong City Deal.
- Local Creative Council established in 2018 to tap into the wealth of knowledge regarding Lorne's history and culture.
- Community consultation undertaken from March – August 2018 to test elements of the winning design.
- Concept designs presented to the Office of the Victorian Government Architect for peer review and feedback in October 2018.
- Concept and detailed design completed and submitted to DELWP and Surf Coast Shire Council in November 2018 for planning approval.
- Voluntary Cultural Heritage Management Plan submitted to Aboriginal Victoria in November 2018.
- Surf Coast Shire issued a notice of decision to grant a permit for the Point Grey – Lorne Redevelopment in June 2020.





NATURAL ENVIRONMENT PROTECTION

HIGHLIGHTS

- PLANTED 7,500 TUBESTOCK ALONG THE COAST
- SPENT OVER 300 HOURS LOOKING AFTER OUR HOODIES
- SPENT 1,000 HOURS REVEGETATING THE COAST
- SPENT OVER 3,000 HOURS WEEDING THE COAST
- SPENT OVER 200 HOURS ON PEST CONTROL
- COMPLETED A SUITE OF WORKS TO HELP PRESERVE THE SIGNIFICANT CULTURAL ASSETS AT POINT IMPOSSIBLE
- CONTINUED OUR INVOLVEMENT IN THE VICTORIAN COASTAL MONITORING PROGRAM
- MANAGED TO GET TWO HOODED PLOVER CHICKS TO SUCCESSFULLY FLEDGE

The protection of the Great Ocean Road coastal environment is our highest priority. Our conservation team works closely with dedicated environmental volunteers and Traditional Owner groups to actively protect and enhance the native biodiversity and cultural heritage along the Great Ocean Road.

Our intensive conservation efforts continued in 2019-20 with the support of volunteers, school groups and corporate groups.

Weeding out the undesirables

We continued to make great strides with our weed management in 2019-20, particularly throughout Queens Park in Lorne. Some areas in the park are now unrecognisable compared to just a few years ago.

Our cape broom control efforts proved hugely successful, with a combination of herbicide and hand weeding seeing large swathes of mature plants removed.



Protecting cultural heritage assets at Point Impossible

Our Conservation team worked closely with the Wadawurrung in 2020 to install new fencing and complete revegetation works to help preserve the significant cultural assets at Point Impossible.

Over the years, beachgoers and surfers have created informal tracks along the edge of the escarpment, putting culturally significant sites at risk from direct trampling and increasing the risk of erosion along this stretch of coast.

We have now blocked access to these areas, and increased stability to the escarpment by extending fencing and revegetating the area with hundreds of indigenous plants.

Point Impossible was a known site for Wadawurrung People to gather and live a sustainable life with many resources around them. The site contains significant cultural heritage values for the Wadawurrung, with middens stretching 400 metres along the coastline.



A hoodie success story

Part of our Conservation team's role is to help protect our precious hooded plovers.

Hooded plovers are listed as vulnerable under the Environment Protection Biodiversity and Conservation Act 1999 and have one of the lowest survival rates of any species in the world.

We currently manage six breeding areas along the coastline at Whites Beach, Point Roadknight, west of Point Roadknight tip, Anglesea, Fairhaven and Moggs Creek.

In 2019-20 there were five breeding pairs along our managed coastline, including active nesting sites at Point Roadknight and Moggs Creek.

Our Conservation team conducted weekly checks to identify new nesting areas, set up temporary exclusion zones, and carried out weekly joint patrols with Surf Coast Shire from December to April. They also spent hours wardening breeding sites with the Friends of the Hooded Plover Surf Coast and talking to and educating locals and visitors.

As a result of these efforts, we had continued success in 2019-20, with two successful fledglings on our managed coastline.

Thank you to everyone in our community who has helped ensure the survival of these precious birds!





Pitching in to help our local groups

Our Conservation team spent over 300 hours working with volunteer and school groups during 2019-20. They attended volunteer working bees with Torquay Coast Action, Jan Juc Coast Action, Friends of Aireys Inlet, LorneCare and Friends of Queens Park, helping to protect our beautiful coastline for everyone to enjoy.

300+
hours working
with volunteer
and school groups



Controlling rabbit numbers

Our rabbit management program proved very successful in 2019-20. Following the installation of a rabbit proof fence along the Whites Beach dunes in Torquay, we have seen significantly reduced rabbit infestations. Areas outside and adjacent to the fence are also showing a reduction in rabbit numbers.

As a result, we are seeing an increase in vegetation cover, particularly ground covers, grasses and herbs, all of which would normally be destroyed by these rabbits.



Citizen scientists help to monitor our coastline

Our Conservation team has been taking part in the Victorian Coastal Monitoring Program, a citizen science program established by the state government, Deakin and Melbourne Universities. The program conducts drone surveys to deliver highly precise and accurate data for researchers and managers.

We currently have two monitoring sites at Point Roadknight and Demons Bluff, and in 2019-20 we put the call out for citizen scientists to get involved and learn how to fly the drones to help us with our monitoring efforts.



Preserving beloved Cosy Corner

In partnership with Friends of Cosy Corner, 750 tubestock were planted in 2019-20. These included 150 Moonah trees, to help ensure the unique character of this much-loved area is maintained.

Fences were also extended to preserve the remnant Moonah trees, which have recently suffered due to human impacts. Friends of Cosy Corner are now a well-established group and our Conservation team love working among their smiling faces as they make a difference for their beloved Cosy.



COASTAL INVESTMENT AND MAINTENANCE

HIGHLIGHTS

- PARTNERED WITH SURF COAST SHIRE TO DELIVER A CHANGING PLACES FACILITY IN ANGLESEA
- DELIVERED NEW BEACH ACCESS STAIRS AND LOOKOUTS IN TORQUAY AND ANGLESEA
- UPGRADED THE SWING BRIDGE PRECINCT IN LORNE
- PROVIDED 15 BEACH PATROLS IN COLLABORATION WITH SURF COAST SHIRE
- DELIVERED A NEW BEACH ACCESS RAMP AT ANGLESEA FAMILY CARAVAN PARK
- PROVIDED ACCESSIBLE BEACH ACCESS MATTING IN LORNE AND TORQUAY
- PROVIDED 25% FINANCIAL CONTRIBUTION TO APPROXIMATELY 350 PROFESSIONAL LIFEGUARD PATROLS FROM TORQUAY TO ANGLESEA, FAIRHAVEN AND LORNE
- CARRIED OUT OVER 500 MAINTENANCE REQUESTS

Our Coastal Reserves team manage critical coastal and visitor infrastructure from the Port of Lorne, through to Fishermans Beach in Torquay. Our team build, maintain and upgrade facilities including toilet amenities, beach access points, car parks and boat ramps.

Our outdoor rangers ensure the safety and enjoyment of coastal users, through leading beach clean ups, facility maintenance, and waste management.

As a Crown land manager, our coastal challenges are increasing.

These include:

- the demands of increased visitation
- the impacts of climate change
- the need to protect natural habitats
- ageing coastal infrastructure
- sustainable funding models
- meeting increased community expectations.

SNAPSHOT OF OUR COASTAL RESERVES

31
BBQs

29
car parks

25
staircases

6
playgrounds

27
amenity blocks

268
BINS

14
outdoor showers

55
beach access points

In 2019-20, our staff and contractors:

Emptied approximately
20,000 bins

Cleaned approximately
2,000 toilet blocks

In addition to delivering several projects in 2019-20 our Coastal Reserves team also:

- Serviced over 210 general waste and 58 recycle bins along the foreshore
- Provided thousands of biodegradable dog bags to keep the coast clean
- Carried out over 130 patrols to collect litter from the foreshore and empty 55 bins along walking tracks
- Maintained the Port of Lorne, including asset maintenance and safety inspections, safe operation of the navigational aid, cleaning and other repairs
- Carried out 24 playground inspections
- Conducted annual expert tree risk inspections and preventative maintenance
- Carried out safety assessments of public spaces, beach access points and safety signage
- Maintained over 15 kilometres of the Surf Coast Walk
- Completed over 500 maintenance requests from the public.

IMPROVING ACCESS TO THE COAST

Providing a world-class Changing Places facility in Anglesea

We were very proud to partner with Surf Coast Shire and the Victorian Government to construct an accessible change room and toilet for people with high physical support needs, at Four Kings car park in Anglesea in 2019-20.

The new Adult Changing Places (ACPs) facility has an adult-size change table, ceiling hoist and enough space for carers to move around. The site in Anglesea was chosen due to its accessibility, proximity to key travel routes and lack of similar facilities in the area.

There are only 70 ACPs throughout Australia and this facility is designed to provide dignified and equal opportunities for people to experience the beauty of the Surf Coast.

Minister for Disability, Ageing and Carers, the Honourable Luke Donnellan joined Surf Coast Shire Mayor Cr Rose Hodge, Great Ocean Road Coast Committee Chair Ken Northwood and advocate for people with physical disabilities Jack Tori, to officially open the facility in January 2020.



Accessible Beaches initiatives a big hit in Lorne and Torquay

Following a successful trial in 2019, our Accessible Beaches initiative returned to Lorne in 2020.

In partnership with Lorne Surf Life Saving Club and Life Saving Victoria, we provided free access to a floating beach wheelchair, portable hoist and 40 metres of accessible beach matting at Lorne Beach during January and February 2020.

We also installed 40 metres of accessible beach matting at Fishermans Beach in Torquay.

The matting provided the public, particularly those who find it difficult to walk on the soft sand, such as wheelchair users, seniors, and young families with prams, an easier way to get to the beach and ensured the safety of both beachgoers and boaters through the busy summer period.

Given the success of these initiatives, we plan to continue them again in 2020-21.



Improving beach access at Anglesea Family Caravan Park

Works to upgrade the beach access ramp at Anglesea Family Caravan Park began in late-October 2019. A large storm swell event damaged the existing concrete ramp in 2017 and our Coastal Reserves team worked closely with coastal engineers to design a replacement structure for over two years.

The new ramp allows access for users of wheelchairs, prams, bikes and small unpowered watercraft such as kayaks. The ramp is built from a non-slip fibre reinforced material and runs southwards parallel to the cliffs.



The existing concrete has been reinforced and protected from further damage with basalt rock matching the existing coastal protective rock wall.

The works were funded by our Capital Works Program and a \$150,000 Department of Environment, Land, Water and Planning Coastal Environments Grant Program grant.



SWING BRIDGE PRECINCT UPGRADE IN LORNE

We completed works to upgrade the Swing Bridge precinct in November 2019. The works were identified as part of the Erskine River Master Plan to improve the overall landscape character and user experience of the area.

Key upgrades included additional rock beaching around the river mouth to create a continuous edge and prevent erosion, new picnic tables and timber seating, realigned angle parking, landscaping, and regrading and realignment of the pedestrian path along Otway Street.

The removal of local weed Coast Tea-tree allowed for the realignment of the road, car parking and pedestrian path, and the lower branches of the Cypress pines located along the Erskine River edge were trimmed to create openings and allow further light into the precinct and increase the safety of the area. The road has been resurfaced with a class three crushed rock that is better suited to the large amount of rain Lorne receives.

NEW BEACH ACCESS STAIRS IN TORQUAY AND ANGLESEA

Our Coastal Reserves team worked hard to construct new access stairs at Torquay Front Beach and Anglesea Main Beach in late-2019, completing them just in time for the busy summer season.

The works were part of our Coastal Asset Replacement Program to repair and replace aged infrastructure across our coastal reserves, and \$55,000 from the Department of Environment, Land, Water and Planning's Coastal Environments Grant Program.



USING DATA TO PLAN OUR SERVICES

In 2019-20 we installed infra-red people counters at our key amenity blocks, and along the Surf Coast Walk.

Early data indicated the highest usage amenity block was Lorne Central, which consistently recorded 800-1,000 users per day during peak season, spiking to 1,200 users on some surge days. The Surf Coast Walk was also a hugely popular activity over summer, with 69,179 users recorded at Torquay Front Beach, 16,000 at Jan Juc and 4,290 near Anglesea Family Caravan Park between 3 December 2019 and 7 February 2020.

We are using this data to help us better manage and meet visitor demand and plan our cleaning and maintenance requirements.



Continuing our beach patrol initiative with Surf Coast Shire

In collaboration with Surf Coast Shire, we provided an additional 15 beach patrols in 2019-20.

Staff patrolled several Surf Coast beaches in our all-terrain vehicle, with our rangers focussing on public safety, dog and horse regulations, litter control, protection of dunes and vegetation, illegal camping and wildlife offences.

The beach patrols have helped raise public awareness and understanding of dog restrictions, littering, smoke and glass free beaches and helped to protect shorebird breeding areas.

We will work with Surf Coast Shire to continue this important work over the coming summer period.

EVENTS SUPPORTED AND PERMITTED IN 2019-20

- 77 unique events
- 49 weddings
- 15 markets
- 26 filming and photography permits



COMMUNITY ENGAGEMENT

HIGHLIGHTS

- SPONSORED SEVERAL LOCAL EVENTS AND COMMUNITY GROUPS
- HELD 8 COMMUNITY CONSULTATION SESSIONS WITH MORE THAN 150 PEOPLE ATTEND
- HAD MORE THAN 3,000 PEOPLE VISIT OUR CONSULTATION PROJECT WEBPAGES
- REACHED MORE THAN 18,000 PEOPLE THROUGH CONSULTATION SOCIAL MEDIA POSTS
- HAD 234 PEOPLE COMPLETE ONLINE SURVEYS
- RECEIVED 31 SUBMISSIONS FROM COMMUNITY GROUPS AND INDIVIDUALS
- SIGNIFICANTLY GREW OUR SOCIAL MEDIA FOLLOWERS AND E-NEWSLETTER SUBSCRIBERS.

Our Communications and Community Engagement team engage and partner with a wide range of coastal users and stakeholders to achieve the best possible outcomes for the coast and the community.

We work with local communities, volunteers, Traditional Owner groups and partner agencies to protect the natural and cultural values of the coast and communicate shared stories, goals and priorities.

COMMUNITY CONSULTATION

In 2019-20 we consulted on several projects and master plans, including our:

- Point Impossible to Jan Juc Master Plan
- Lorne Foreshore Master Plan
- Taylor Park Master Plan
- Coastal and Marine Management Plan 2020-25.

This was done through a mix of community consultation sessions, community and stakeholder reference group meetings, presentations to community groups and partner agencies, meetings with Traditional Owner groups, and one-on-one meetings with community members and stakeholders.



SNAPSHOT OF COMMUNITY CONSULTATION IN 2019-20



Sponsored several local events and community groups



Significantly grew our social media followers and e-newsletter subscribers



COMMUNICATIONS

We promote our community engagement activities and the work we do through:

- E-newsletters
- Media releases
- Social media posts
- Our website
- Fact sheets
- FAQs
- Blog posts
- Signage.

VOLUNTEERS

The backbone of our conservation efforts continues to be environmental volunteers, with around fifteen groups working directly on our managed land.



SHOWCASING JAN JUC COAST ACTION'S GREAT WORK

Jan Juc Coast Action (JJCA) completed its latest project in 2019-20 after being a recipient of our Coastal Grants Program.

The volunteer group has put a huge amount of work into restoring the coastal vegetation along the Jan Juc clifftops area over the years, and it's now even easier to see.

The group erected interpretative signage along the Jan Juc clifftops, providing visitors to the Surf Coast Walk with a before and after view of the area.

The signs can be found alongside the Surf Coast Walk near Bird Rock Car Park, Jan Juc Beach Car Park and Steps Lookout in Jan Juc – locations that show the direct impact the volunteer group's efforts have had on creating substantial positive environmental change on the clifftops.

The signs read: 'Our community chose to restore this coastal ecosystem. Help us look after and respect our fragile, diverse and unique habitat.' The signs also provide visitors with information about JJCA and how they can get involved.

The popular walking track sees plenty of people, both local and tourists, enjoy the area and it is hoped these signs will help to reduce the negative impact of people entering the protected areas on the clifftops as well as encourage environmental protection.



Tackling weeds together

We were lucky enough to have the special help of the California Conservation Corps (CCC) again in late 2019. All the way from America, the CCC crew spent a week with our Conservation team attacking environmental weeds in Queens Park, Lorne.



Making a difference for Rip Curl Planet Day

A huge thanks to our friends at Rip Curl for their help planting, mulching and weeding for Rip Curl Planet Day in October 2019.

Rip Curl's staff pitched in to help make a difference with our Conservation team at Fishermans Beach and Whites Beach in Torquay, and also joined other conservation groups along the coast. This was the 20th year the team had run Planet Day – a great effort and help along our beautiful coastline.



CARAVAN PARK MANAGEMENT

HIGHLIGHTS

- REACHED OVER 515,000 VISITOR NIGHTS ACROSS OUR THREE CARAVAN PARKS
- CONSTRUCTED NEW STATE OF THE ART CAMP KITCHENS IN TORQUAY AND ANGLESEA
- CARRIED OUT EXTENSIVE TURFING AND REJUVENATION OF CAMP SITES
- COMMENCED PRIORITY PROJECTS AS PART OF THE ANGLESEA FAMILY CARAVAN PARK MASTER PLAN
- COMPLETED THE REFURBISHMENT OF THE SPOTTERS HUT AT QUEENS PARK CARAVAN PARK IN LORNE
- COMPLETED EXTENSIVE NOXIOUS WEED AND NON-INDIGENOUS PLANT REMOVAL
- COMMENCED DEVELOPMENT OF AN INNOVATIVE GUIDED SURF COAST WALK APP

The Anglesea Family, Torquay Foreshore and Lorne Foreshore Caravan Parks generate the majority of our revenue. We are the single largest accommodation provider on the Great Ocean Road with over 515,000 visitor nights annually.

Situated adjacent to some of the most spectacular beaches on the coast, our caravan parks offer a range of accommodation options for families, tourists and visitors.



Torquay Foreshore Caravan Park

Our 2019-20 initiatives included:

- Constructed a new state of the art camp kitchen
- Completed extensive noxious weed and non-indigenous plant removal
- Repainted six amenity blocks and several cabins
- Carried out extensive turfing and rejuvenation of camping sites
- Rejuvenated cabin decks and outdoor furniture



Lorne Foreshore Caravan Park

Our 2019-20 initiatives included:

- Completed refurbishment of the Spotters Hut at Queens Park
- Provided an accessible bathroom at Ocean Road amenities block
- Carried out reseeding of sites in Top Bank and Erskine
- Repainted the exterior of several cabins and amenity blocks
- Held our annual Glamping Fiesta over the Queen's Birthday Long Weekend



Anglesea Family Caravan Park

Our 2019-20 initiatives included:

- Constructed a new state of the art camp kitchen
- Installed a new adventure rope playground
- Provided a new TV & video room
- Repositioned the cricket pitch
- Reseeded the park with over 400kg of grass seed
- Undertook environmental works including removal of woody weeds and noxious environmental weeds

A BUSY 2019-20 SUMMER SEASON

Our Anglesea Family, Torquay Foreshore and Lorne Foreshore Caravan Parks reached capacity yet again over the 2019-20 summer period, and it was great to see so many people out enjoying the coast.

From 22 December 2019 to 28 January 2020, a total of 55,600 people stayed at our Torquay, Anglesea and Lorne parks:

- Torquay Foreshore Caravan Park welcomed 21,900 visitors, with 15,600 being permit-holders
- Anglesea Family Caravan Park enjoyed 9,700 casual visitors along with 10,500 permit-holders for a total of 20,200 patrons
- Lorne Foreshore Caravan Park saw 13,500 visitors, including 9,900 casuals and 3,600 permit-holders.

Our camper activities were a huge hit, with over 10,000 caravan park guests attending activities in all three parks from the end of December 2019 through to the end of January 2020. The fan favourites were the multiple film nights, WildlifeXposure's native animal shows and our Education team-lead Rockpool Rambles.

We're very proud of our caravan park staff and Commercial team for helping to deliver these impressive numbers and create great camping experiences for our guests.

DEVELOPING AN INNOVATIVE GUIDED SURF COAST WALK APP

Our Caravan Park and Environmental Education teams have been hard at work creating a new app to showcase our Guided Surf Coast Walk.

The Self-Guided Surf Coast Walk app has been adapted from our successful Guided Surf Coast Walk, a tour that leads participants on a three-day guided walk from Point Impossible to Aireys Inlet and shares cultural knowledge and stories of Wadawurrung Country and the Aboriginal heritage along the Surf Coast.

Delivered in three sections – Point impossible to Torquay Foreshore Caravan Park, Torquay Foreshore Caravan Park to Anglesea Family Caravan Park, and Anglesea Family Caravan Park to Aireys Inlet Lighthouse, the user will have the flexibility to complete the walk over multiple days.



Corrina Eccles, a Wadawurrung woman, and Billy- Jay O'Toole, a Wadawurrung man, walk their life as a cultural journey of their spiritual connection to ancestors, stories and cultural passion, helping non-Aboriginal people to understand, preserve and interpret cultural heritage. And our very own Peter Crowcroft, from our Education team, shares his extensive knowledge and stories of the Surf Coast coastal environment – home to animals and plants that don't live anywhere else on earth.

NEW STATE OF THE ART CAMP KITCHENS

We were very proud to complete our new camp kitchens in Torquay and Anglesea over the last 12 months.

Now we just need the visitors to return so they can enjoy them!



ADAPTING TO COVID-19

Our Anglesea Family, Torquay Foreshore and Lorne Foreshore Caravan Parks all had to close their doors on 23 March 2020 due to COVID-19 restrictions.

The park teams made the most of the quiet, empty parks by working to ensure that the parks were in tip-top condition for when guests could return.

Amenity blocks and cabins received deep cleans, and grassy areas had a well-earned break, benefiting from being vacant for an extended period.

It was great to have staff collaborate and share roles across our three sites.

Our parks were very happy to welcome campers back on the 1st of June 2020.

LEASES AND LICENSES

We manage 22 leases, including restaurants, sailing clubs and kiosks, and 22 licences, including surf schools, food vans and markets. Revenue from these operations is reinvested back into the coast and community.



ENVIRONMENTAL EDUCATION

HIGHLIGHTS

IN 2019-20, OUR EDUCATION TEAM:

- TAUGHT OVER 1,900 STUDENTS THROUGH OUR ENVIRONMENTAL EDUCATION PROGRAM
- WORKED WITH PARTICIPANTS TO CONTRIBUTE OVER 700 HOURS OF CONSERVATION WORK
- LAUNCHED NEW SOCIAL MEDIA CHANNELS AND ONLINE RESOURCES
- HAD OVER 200 YEAR 9 STUDENTS PARTICIPATE IN OUR COAST GUARDIANS PROGRAM
- DEVELOPED NEW PRE AND POST TEACHING, EDUCATIONAL VIDEO AND CULTURAL HERITAGE RESOURCES
- WERE INVOLVED WITH EVENTS INCLUDING BIODIVERSITY MONTH, ANGAIR WILDFLOWER SHOW AND SCHOOLS CLEAN UP AUSTRALIA DAY
- HOSTED ANOTHER SUCCESSFUL ANNUAL COAST GUARDIANS FORUM

We educate the next generation of coastal protectors through our award-winning education program, equipping participants with the knowledge and skills to understand, respect and protect our coastal surroundings. We create positive relationships with a range of coastal users to help spread important environmental messages and build awareness of coastal values.

Our management area is rich with various habitats and environments, each providing separate and valuable educational opportunities for students.



ENVIRONMENTAL EDUCATION PROGRAM

More than 1,600 students participated in our Environmental Education Program in 2019-20, with sessions held across numerous locations from Torquay to Lorne. Students contributed 247 hours of conservation work as part of the program.

Topics and outcomes were tailored to the age and curriculum requirement of different groups and included:

- Ecosystem components and how they work together for natural balance
- Plant and animal identification and adaptation
- Indigenous uses of land and resources, and cultural heritage with the Wadawurrung
- Natural threats such as fire and flood and how they can be sustainably managed
- How to manage threats including weeds and pest animals

- Coastal land management practices relating to climate change, population growth, development and tourism
- Plastics and human impact
- Weeding, mulching and planting for biodiverse ecosystems.

Program activities included rockpool rambles, Indigenous culture exploration, conservation and biodiversity projects, and beach combing.

There were several program highlights before COVID-19 put a stop to delivering sessions, including the conservation activities with year 7 students from Grovedale College, and ecosystem walks with Surf Coast Secondary. The largest and most impactful project was a partnership with Mackillop College, the Friends of Eastern Otways, and Parks Victoria – together, we were able to remove a ferocious invasion of Coast Tea-tree from significant heathland at Moggs Creek.

COAST GUARDIANS PROGRAM

During 2019-20 our Coast Guardians Program had 214 students participate in 33 sessions. These students contributed almost 500 hours to conservation projects along our coast. Conservation activities included rubbish removal, weed removal, mulching and tree planting, and our Conservation team pitched in to help deliver talks and mentor students.

Sessions covered a range of topics, including:

- Ecosystems
- Biodiversity
- Flora and fauna ID and habitats
- Pest plants and animals
- Adaptations
- Environmental monitoring
- Intertidal studies
- Beach processes
- Marine debris
- Cultural heritage
- Coastal management and planning
- Threatened species
- Human impacts on the coast
- Volunteering and careers
- Citizen science activities.

Program highlights for 2019-20 included Geelong Lutheran College continuing their enthusiastic involvement with three science classes, Northern Bay College returning as part of their school leadership program to learn about leadership in the community and how they can relate our coastal work to their home and school community, and Sacred Heart College Geelong increasing their participation in the 'Care for our common home' curriculum link.

We also had a number of special community guest speakers attend lessons during 2019-20, including Cathy Hastie from the Torquay Police to talk to students about police issues on the coast, Graeme Stockton from Jan Juc Coast Action to talk about personal responsibility in nature, John Wilson from Friends of Queens Park to talk about the history of the park, its habitat, and issues faced in the park, Alain Purnell from LorneCare to talk about weeds and other threats to the coast, and Billy Jay O'Toole to talk about Wadawurrung cultural heritage.

Coast Guardians Forum

Our annual Coast Guardians Forum was another great success in September 2019, with close to 200 students from five participating schools engaging in activities, seminars, and sharing to celebrate their successes within the program.

The highlight of the day was a guest presentation by Xavier from WildlifeXposure. He wowed the students with amazing local animals such as the Sugar Glider and brought along other creatures including the olive python and crocodile from Northern Australia.

The Coast Guardians rotated around various workshops presented by local environmental experts including EcoLogic, the Marine and Freshwater Discovery Centre and our very own Possum Pete, with one workshop resulting in the creation of a stop motion video with Jarrod Boord from Streamline Media.

We were also lucky enough to have an important cultural aspect to the day, with Corrina from the Wadawurrung providing a special Welcome to Country and smoking ceremony and delivering fantastic cultural workshops.



EDUCATING OUR CAMPERS

Summer 2019-20 was extra busy for our Environmental Education team.

The team delivered important environmental education messages and activities to the masses visiting our amazing Great Ocean Road at all three of our caravan parks.

Whether looking at mini-beasts up-close, joining our team for bush tucker and wildlife walks, rock pooling and combing or astronomy nights, our team helped connect people to the diverse range of native flora, fauna, habitats and natural values of this place, and helped ensure everyone's time with us was an eco-friendly one.

It was great to have a summer intern lend a hand, as well as the help of our Indigenous Coastal Officer BJ, who ran a number of sessions including bush-tucker walks, a Bundjil feather activity and boomerang decorating and throwing workshops.

USING THE COVID-19 PERIOD TO DEVELOP NEW RESOURCES

With education program sessions on hold since March 2020, the Environmental Education team spent their time wisely, creating new pre and post teaching resources, lesson plans, cultural heritage resources, and social media and blog post content.

These new resources focus on the key concepts of biodiversity, culture, environment, human impacts and coastal management and include relevant curriculum links.

This work has placed our program in an excellent position for the future and will provide participants with a wealth of additional material and information.

REACHING A WIDER AUDIENCE

Our Environmental Education team was excited to launch their new online social media channels and resources webpage in April 2020. The new channels are helping to inspire schools and the wider community to continue to be inquisitive about the environment and conservation from at home and away.

Follow the team on Facebook and Instagram and visit our education resources page for content connecting young and old to the coast, including:

- Free downloadable education resources for early childhood, primary and secondary school students
- Activities to help you explore your home

- Local and international citizen science events
- Weekly educational videos from our Coast-Ed Reporters Hilary and Possum Pete
- Links to our Environmental Education Newsletters
- Creature feature facts and more.

JOINING IN THE ANGAIR ART AND WILDFLOWER WEEKEND OF FUN

The Anglesea, Aireys Inlet Society for the Protection of Flora and Fauna (ANGAIR) held their much-anticipated Annual Art and Wildflower Weekend in September 2019. Celebrating 50 years of ANGAIR volunteers caring for the coast, there were spectacular displays of indigenous wildflowers and plants for sale, art and craft displays, guided walks, and plenty of activities for the kids.

Our Environmental Education team joined in the fun with lots of resources on nature and the coast. There was plenty of interest from both locals and visitors alike gathering information about the Surf Coast's indigenous plants, animals and environments, and how to make sure we leave a positive impact on the coast



There was a hive of activity around our powerful digital microscope looking at nature 'Up Close', with lots of interesting small invertebrates found on the plants and leaf litter in the area observed. The little ones also enjoyed making their own 'beachscape' in our sandpit filled with beach treasures. There were craft activities too, with lots of kids getting involved in making their own blossom and leaf art creations and decorating reusable tote bags.

It was once again a great weekend for the community to come together and celebrate our unique coastal environment.

COLLABORATING WITH GRIFFITH UNIVERSITY

We were lucky enough to have Maggie from Griffith University as our guest in September 2019. Maggie is the coordinator of the Coastal Community Engagement Program, a similar environmental program that engages with residents on the Gold Coast to get involved in dune regeneration, beach clean-ups, citizen science and environmental education activities.

After visiting Maggie's program on the Gold Coast in 2018, it was great for our Environmental Education team to collaborate and share learnings from along the Great Ocean Road coast.



BLITZING PAST LAST YEAR'S BIODIVERSITY MONTH

Each September, we celebrate the arrival of spring and the explosion of life that comes with it.

Biodiversity Month runs for the 30 days of September and citizen scientists are encouraged to upload their observations of biodiversity to the online database, iNaturalist.

As part of 2019 National Biodiversity Month, Pete from our Environmental Education team ran a BioBlitz to see how many different species could be found along the coast. Pete ran several education activities during the month in different habitats and areas of our management zone, also partnering with Parks Victoria to run sessions in the Great Otway National Park.

In 2019 we identified 350 species – 100 species more than 2018. A big congratulations to Neil Tucker for recording the most observations and the greatest number of species throughout the BioBlitz in September, logging an amazing 221 observations and 198 different species. Neil is an active volunteer with coastal conservation groups ANGAIR and Torquay Coast Action and is renowned as an expert on local biodiversity, especially plants and fungi.

We are the caretakers of a 'biodiversity hot spot', which means there is an unusual diversity of life concentrated within our land management area.

Supporting community events

In addition to the ANGAIR Art and Wildflower Weekend and Biodiversity Month, our team also had a presence at several community and school events throughout the year, including the Nightjar Festival, Schools Tree Day activities and Schools Clean Up Australia Day.

Our biodiversity trailer and beach treasures table were a hit at the Nightjar Festival in Torquay, with participants using our digital microscope to examine artefacts on the big screen. On the arts and crafts table, over 130 reusable tote bags were decorated by both the big and little kids.

The night was also a good opportunity for our team to talk about our beautifully diverse environment and for people to learn more about how to be the best responsible visitors to our coast as possible.



PEOPLE AND CULTURE



STAFF CULTURE

Our purpose

We want to be an organisation that:

- is respected and trusted for world-leading coastal protection and experiences for all
- ensures everyone feels valued and wakes up in the morning wanting to come to work to make a difference.

How we do this

- We are professional, approachable and communicate thoughtfully.
- We find solutions to get things done, safely.
- If there is a better way, we share it.
- We make the Great Ocean Road Coast Committee an enjoyable workplace everyday.

What we don't do

- We do not dismiss or disregard customer or staff issues and points of view.
- We do not tolerate complacency.
- We do not wait for things to deteriorate before taking action.
- We are not rude to each other.

STAFF TRAINING AND DEVELOPMENT

Training

- 24 staff completed cultural heritage training
- 10 staff completed basic First Aid training
- 29 staff completed CPR refresher training
- 3 staff completed hearing tests
- One staff member completed test and tag training
- 12 staff completed chainsaw training
- Nine staff completed tree felling training
- 12 staff completed fire warden training
- Seven staff completed milestone chemical training
- Eight staff completed conflict resolution training



Clean Up Australia Day

In the spirit of Clean Up Australia Day and keeping our coast beautiful, our staff were out in force in February 2020 picking up rubbish. Across three locations in Lorne, Anglesea and Torquay it was really positive to see a reduction in the amount of litter in comparison to previous years.



STAFF INITIATIVES



Staff planting day at Spring Creek

Our team spent a busy day planting native grasses along Spring Creek in Torquay during a revegetation working bee in 2020 – they planted more than 360 native grasses, mainly *Juncus kraussii* and *Gahnia filum*.

OHS

We are committed to training our staff so they can undertake their role on the coast safely. We work closely to our *Occupational Health and Safety Policy (2014)*, aligning with the *Victorian OHS Act (2004)* and *Regulations (2017)*. An OHS Report is provided to the Board each month, with strategic oversight provided by the Audit and Risk Committee. Our OHS Committee met eight times during 2019-20.

Over the 12-month period from 1 July 2019 to 30 June 2020, there were 16 public injuries on our managed reserves and caravan parks. Staff reported 25 incidents, with the majority described as 'minor'.

We completed our twice annual Visitor Risk assessments and quarterly aquatic safety signage audits to manage public access risks on the coastal reserve.

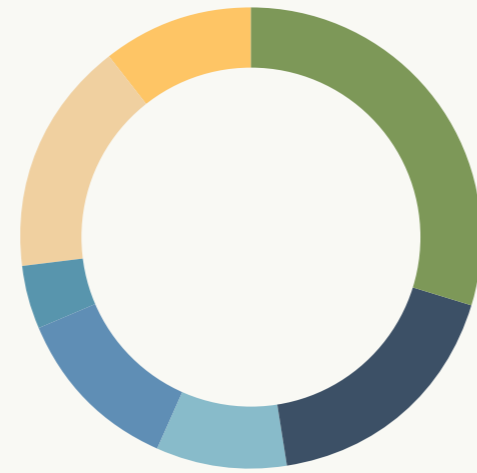
STAFF

Our staff numbers increase over the summer period with the addition of seasonal casual staff members.

The staff profile illustrated is at 30 June 2020.

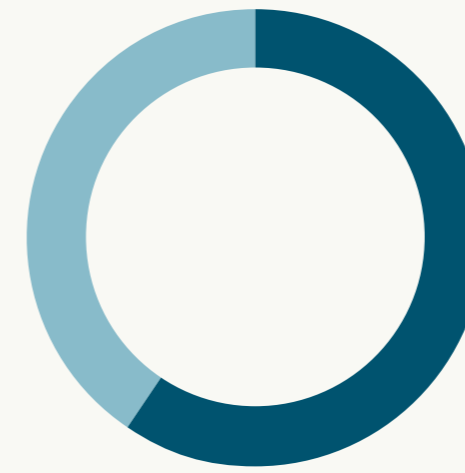
STAFF PROFILE

Location



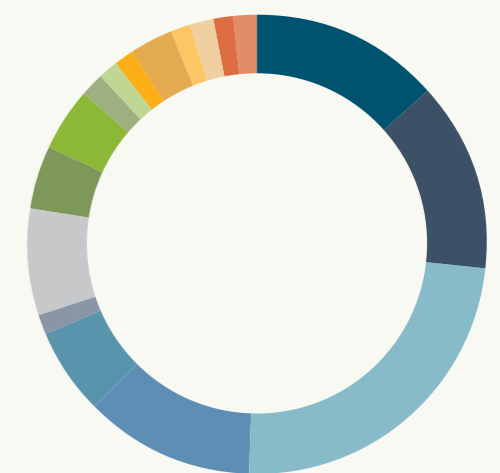
Administration	[29.85%]	20
Anglesea (Caravan Park)	[17.91%]	12
Conservation (Torquay And Lorne)	[8.96%]	6
Lorne (Caravan Park)	[11.94%]	8
Lorne Reserves	[4.48%]	3
Torquay (Caravan Park)	[16.42%]	11
Torquay Reserves	[10.45%]	7
Total Employee		67

Gender



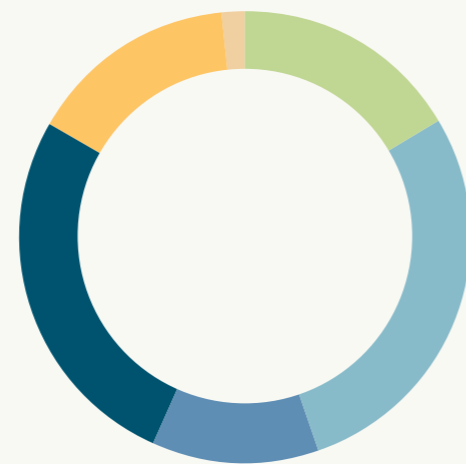
Female	[59.70%]	40
Male	[40.30%]	27
Total Employees		67

Length of service



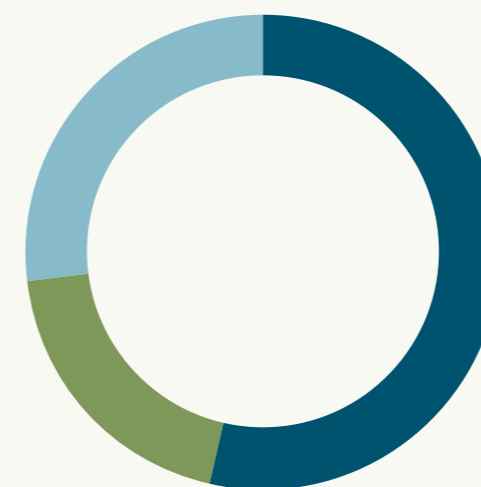
Less than 1 year	[13.43%]	9
1 year	[13.43%]	9
2 years	[23.88%]	16
3 years	[11.94%]	8
4 years	[5.97%]	4
5 years	[1.49%]	1
6 years	[7.46%]	5
7 years	[4.48%]	3
8 years	[4.48%]	3
9 years	[1.49%]	1
10 years	[1.49%]	1
11 years	[1.49%]	1
16 years	[2.99%]	2
18 years	[1.49%]	1
19 years	[1.49%]	1
20 years	[1.49%]	1
29 years	[1.49%]	1
Total Employees		67

Age



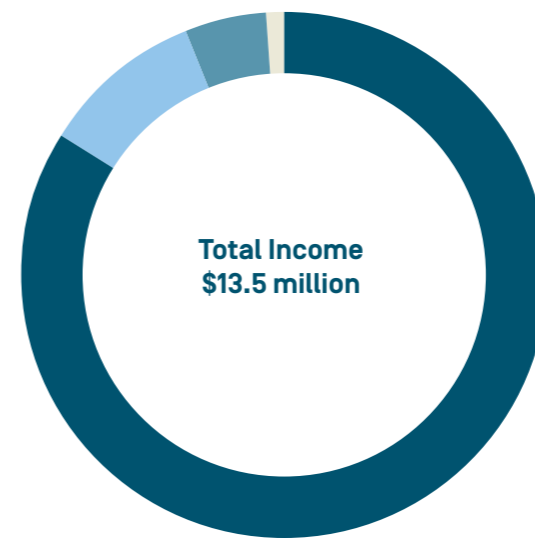
20-29	[16.42%]	11
30-39	[28.36%]	19
40-49	[11.94%]	8
50-59	[26.87%]	18
60-69	[14.93%]	10
70+	[1.49%]	1
Total Employees		67

Status

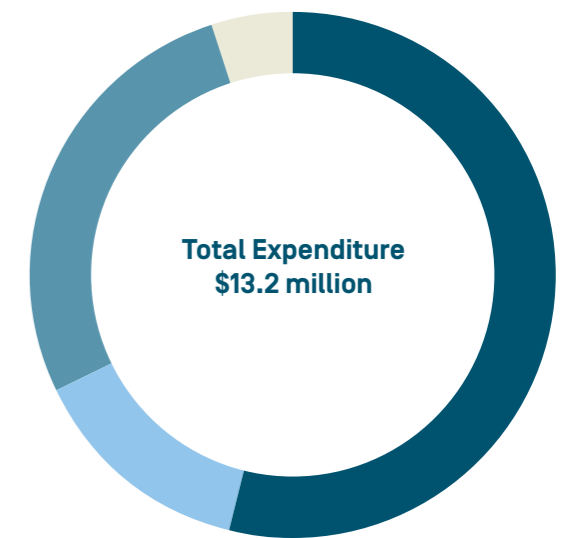


Full Time	[53.73%]	36
Part Time	[19.40%]	13
Casual	[26.87%]	18
Total Employees		67

We also employed two interns to lend a helping hand to our Communications and Education teams during the busy summer 2019-20 period.



● Caravan Parks	84%
● Leases, Licences & Permits	10%
● Government Grants for Projects	5%
● Other	1%



● Caravan Parks	54%
● Administration	14%
● Coastal Reserves	27%
● Education & Conservation	5%

Audited accounts on the following pages.



**FINANCIAL
STATEMENTS**
FOR THE YEAR ENDED
30 JUNE 2020

INDEPENDENT AUDITOR'S REPORT



INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF GREAT OCEAN ROAD COAST COMMITTEE INCORPORATED

Opinion

We have audited the financial report of Great Ocean Road Coast Committee Incorporated (the entity), which comprises the statement of financial position as at 30 June 2020, the statement of profit or loss, statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the statement by the committee of management.

In our opinion, the accompanying financial report of the entity is in accordance with the with the accounting policies described in Note 1 to the financial statements, including:

- (i) giving a true and fair view of the entity's financial position as at 30 June 2020 and of its financial performance for the year then ended; and
- (ii) that the financial records kept by the entity are such as to enable financial statements to be prepared in accordance with Australian Accounting Standards – Reduced Disclosure Requirements.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the entity in accordance with the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110: Code of Ethics for Professional Accountants (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of the Committee of management for the Financial Report

The committee of management is responsible for the preparation and fair presentation of the financial report in accordance with the financial reporting requirements of the *Crown Land (Reserves) Act 1978* and for such internal control as the committee determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the committee is responsible for assessing the entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the committee either intends to liquidate the entity or to cease operations, or have no realistic alternative but to do so.

The committee is responsible for overseeing the entity's financial reporting process.

GEELONG OFFICE
35-37 Gordon Avenue
Geelong West VIC 3218
T 03 5221 6611
F 03 5221 1966

MELBOURNE OFFICE
Level 3, 265 Little Collins Street
Melbourne VIC 3000
T 03 9670 4444
F 03 5221 1966

POSTAL ADDRESS
PO Box 4115
Geelong VIC 3220
EMAIL info@lbw.com.au
WEB www.lbw.com.au
#lbwca

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Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the committee.
- Conclude on the appropriateness of the committee's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

LBW BUSINESS & WEALTH ADVISORS

SRIPATHY SARMA
PRINCIPAL

Dated 19th of October 2020

GEELONG OFFICE
35-37 Gordon Avenue
Geelong West VIC 3218
T 03 5221 6611
F 03 5221 1966

MELBOURNE OFFICE
Level 3, 265 Little Collins Street
Melbourne VIC 3000
T 03 9670 4444
F 03 5221 1966

POSTAL ADDRESS
PO Box 4115
Geelong VIC 3220
EMAIL info@lbw.com.au
WEB www.lbw.com.au
#lbwca

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COMPREHENSIVE INCOME STATEMENT FOR THE YEAR ENDED 30 JUNE 2020

	Notes	2020 \$'000	2019 \$'000
Continuing operations			
Income from transactions			
Caravan Parks and Reserves	2.2.1	12,749	14,629
Government grant funding	2.2.2	671	89
Interest	2.2.3	64	77
Other income	2.2.4	31	8
Total income from transactions		13,515	14,803
Expenses from transactions			
Employee benefits expenses	3.1.1	5,486	5,379
Depreciation and amortisation	4.1.2	2,186	2,444
Operating expenses	3.1.5	4,102	4,450
Govt grant operating expenses	3.1.6	57	20
Total expenses from transactions		11,831	12,293
Net result from transactions		1,684	2,511
Net gain/(loss) on non-financial assets	8.2.1	7,693	(332)
Total other economic flows included in net result		7,693	(332)
Net result		9,377	2,178
Other economic flows – other comprehensive income			
Items that will not be reclassified to net result			
Other gain/(loss) on non-financial assets		-	-
Changes in physical asset revaluation surplus	8.3	11,776	-
Total other economic flows – other comprehensive income		11,776	-
Comprehensive result		21,153	2,178

The above Comprehensive Income Statement should be read in conjunction with the accompanying notes.

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2020

	Notes	2020 \$'000	2019 \$'000
Assets			
Financial assets - current			
Cash and deposits	6.1.1	3,912	5,331
Receivables	5.1	777	214
Other financial assets	5.2	238	191
Total financial assets - current		4,927	5,736
Non-financial assets			
Property, plant and equipment	4.1	56,133	35,377
Total non-financial assets		56,133	35,377
Total assets		61,060	41,113
Liabilities			
Trade, employee benefits and other payables	5.3	2,696	3,903
Total liabilities		2,696	3,903
Net assets		58,363	37,209
Equity			
Accumulated surplus/(deficit)		29,570	20,193
Physical asset revaluation surplus	8.3	28,793	17,017
Total equity		58,363	37,209

The above Balance Sheet should be read in conjunction with the accompanying notes.

STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2020

	Notes	Physical Asset Revaluation Surplus \$'000	Accumulated Surplus / [Deficit] \$'000	Total \$'000
Balance as at 1 July 2018		17,017	22,012	39,029
Surplus for the year		-	2,511	2,511
Other comprehensive income for the year		-	(332)	(332)
Adjustment to prior period error	4.1.8	-	(3,997)	(3,997)
Balance as at 30 June 2019		17,017	20,193	37,209
Balance as at 1 July 2019		17,017	20,193	37,209
Surplus for the year		-	1,684	1,684
Other comprehensive income for the year		11,776	7,693	19,469
Balance as at 30 June 2020		28,793	29,570	58,363

The Statement of Changes in Equity should be read in conjunction with the accompanying notes.

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2020

	Notes	2020 \$'000	2019 \$'000
Cash flows from operating activities			
Receipts			
Receipts from Caravan Parks and Reserves		13,799	16,230
Receipts from government for operations		693	89
Interest Received		61	77
Total receipts		14,554	16,395
Payments			
Payments to suppliers and employees		12,496	10,274
Total payments		12,496	10,274
Net cash inflow from operating activities	6.1.2	2,058	6,121
Cash flows from investing activities			
Payments for property, plant and equipment		(3,470)	(3,599)
Proceeds from other financial assets		(7)	154
Net cash inflow [outflow] from investing activities		(3,477)	(3,445)
Net increase [decrease] in cash and cash equivalents		(1,419)	2,676
Cash and cash equivalents at the beginning of the financial year		5,331	2,655
Cash and cash equivalents at end of year	6.1.1	3,912	5,331

The GST component of cash flows arising from investing and financing activities, which is recoverable from, or payable to, the ATO, is classified as operating cash flows and disclosed therein.

The above Statement of Cash Flows should be read in conjunction with the accompanying notes.

NOTES TO THE FINANCIAL STATEMENTS

1.1 Nature of operations

The Great Ocean Road Coast Committee (GORCC) was established as a committee of management in 2004 under *Crown Land Reserves Act 1978*.

The principal address is:
35 Bell Street Torquay VIC 3228

The objects of GORCC are to:
Protect and enhance the natural environment and cultural heritage.

GORCC is self-funded from the net earnings it derives from its managed caravan parks, leases, licences and permits

1.2 Summary of significant accounting policies

1.2.1 General

Statement of compliance

The financial statements as at 30 June 2020 are prepared in accordance with the applicable Australian Accounting Standards (AASs) which include Interpretations, issued by the Australian Accounting Standards Board (AASB).

GORCC has elected to adopt the Australian Accounting Standards – Reduced Disclosure Requirements (established by AASB 1053 Application of Tiers of Australian Accounting Standards and AASB 2010-2 Amendments to Australian Accounting Standards arising from Reduced Disclosure Requirements).

Under Australian Accounting Standards, there are requirements that apply specifically to not-for-profit entities. GORCC has analysed its purpose, objects, and operating philosophy and determined that it does not have profit generation as a prime objective. Where applicable, the AASs that relate to not-for-profit entities have been applied.

The financial statements were authorised for issue by the Board of GORCC on 16 October 2020.

1.2.2 Changes to accounting policy

Particular accounting policies may have changed due to the transition from Special Purpose Financial Reports (SPFS) to General Purpose Financial Reports (GPFS) with reduced disclosures. These changes are noted within the applicable accounting policy.

1.2.3 Basis of accounting preparation and measurement

These financial statements are in Australian dollars and the historical cost convention is used unless a different measurement basis is specifically disclosed in the note.

The accrual basis of accounting has been applied in the preparation of these financial statements whereby assets, liabilities, equity, income and expenses are recognised in the reporting period to which they relate, regardless of when cash is received or paid.

Amounts disclosed as income, expenses, assets and liabilities are, where applicable, net of returns, allowances and duties and taxes.

Revenues, expenses, assets and liabilities are recognised net of GST, except where the amount of GST incurred is not recoverable from the Australian Taxation Office (ATO). In these circumstances, the GST is recognised as part of the cost of acquisition of the asset or as part of an item of expense.

Receivables and payables are stated inclusive of GST. The net amount of GST recoverable from, or payable to, the ATO is included as part of receivables or payables.

Amounts in the financial statements have been rounded to the nearest thousand dollars, unless otherwise stated. Figures in the financial statements may not equate due to rounding.

NOTES TO THE FINANCIAL STATEMENTS CONTINUED

In the application of AASs, management is required to make judgements, estimates and assumptions about the carrying values of assets and liabilities that are not readily apparent from other sources. The estimates and associated assumptions are based on professional judgements derived from historical experience and various other factors that are believed to be reasonable under the circumstances. Actual results may differ from these estimates.

The estimates and underlying assumptions are reviewed on an ongoing basis. Revisions to accounting estimates are recognised in the period in which the estimate is revised if the revision affects only that period, or in the period of the revision and future periods if the revision affects both current and future periods.

Judgements, estimates and assumptions are required to be made about financial information being presented. The significant judgements made in the preparation of these financial statements are disclosed in the relevant notes.

Historical cost is based on the fair values of the consideration given at the time in exchange for assets.

Accounting policies are selected and applied in a manner which ensures that the resulting financial information satisfies the concepts of relevance and reliability, thereby ensuring that the substance of the underlying transactions or other events is reported.

The accounting policies set out below have been applied in preparing the financial statements for the year ended 30 June 2020 and the comparative information presented for the year ended 30 June 2019.

1.2.4 Scope and presentation of financial statements

Comprehensive Operating Statement

The Comprehensive Operating Statement comprises three components, being 'net result from transactions', 'other economic flows included in net result', as well as 'other economic flows – other comprehensive income'. The sum of the former two, represents the net result.

The net result is equivalent to profit or loss derived in accordance with AASs. This classification is consistent with the whole of government reporting format and is allowed under AASB 101 *Presentation of Financial Statements*.

Balance Sheet

Assets and liabilities are presented in liquidity order with assets aggregated into financial assets and non-financial assets.

Current and non-current assets and liabilities are disclosed in the notes, where relevant. In general, non-current assets or liabilities are expected to be recovered or settled more than 12 months after the reporting period, except for the provisions of employee benefits, which are classified as current liabilities if the entity does not have the unconditional right to defer the settlement of the liabilities within 12 months after the end of the reporting period.

Statement of Changes in Equity

The statement of changes in equity presents reconciliations of non-owner and owner changes in equity from opening balances at the beginning of the reporting period to the closing balances at the end of the reporting period. It also shows separately changes due to amounts recognised in the 'Comprehensive result' and amounts related to 'Transactions with owner in its capacity as owner'.

Statement of Cash Flows

Cash flows are classified according to whether or not they arise from operating activities, investing activities or financing activities. This classification is consistent with requirements under AASB 107 *Statement of cash flows*.

2 REVENUE

GORCC's functions are to manage caravan parks and Crown land reserves within its jurisdiction along the Great Ocean Road of Victoria for the purposes of conservation, recreation, leisure or tourism.

To perform its functions GORCC receives revenue from its Lessees, licensees and managed caravan parks.

It also receives subsidies for beach cleaning along its managed area and pier maintenance for the Port of Lorne.

GORCC has adopted AASB 15 Revenue from Contracts with Customers and AASB 1058 Income of Not-for-Profit Entities, from 1 July 2019. This has resulted in no adjustments to the amounts recognised in the financial statements due to the application of the requirements of AASB 15 in prior years and the inapplicability of AASB 1058 in the current and previous reporting period.

Where revenue is received of a fixed amount over the term of the contract (eg monthly or annual lease payments) and the customer consumes the benefits of the services as GORCC provides them the revenue is recognised on a straight line basis over the term of the contract.

Revenue from the performance of accommodation services is recognised upon the completion of services performed or when the accommodation provided

Assets arising from grants in the scope of AASB 1058 are recognised at their fair value when the asset is received. These assets are generally cash.

Capital grants received under an enforceable agreement to enable GORCC to acquire or construct an item of property, plant and equipment to identified specifications which will be controlled by the Committee (once complete) are recognised as revenue as and when the obligation to construct or purchase is completed.

"For construction projects, this is generally as the construction progresses in accordance with costs incurred since this is deemed to be the most appropriate measure of the completeness of the construction project as there is no profit margin. For acquisitions of assets, the revenue is recognised when the asset is acquired and controlled by the Committee."

REVENUE CONTINUED

2.1 Summary of income

	Notes	2020 \$'000	2019 \$'000
Income from transactions			
Caravan Parks and Reserves	2.2.1	12,749	14,629
Government	2.2.2	671	89
Interest	2.2.3	64	77
Other	2.2.4	31	(324)
Total income from transactions		13,515	14,471

2.2 Income from transactions

2.2.1 Caravan Parks and Reserves

	Notes	2020 \$'000	2019 \$'000
Income from Caravan Parks		11,400	13,322
Income from Reserves, Leases and Licences		1,349	1,308
Total Parks and Reserves Income		12,749	14,629

2.2.2 Government funding

	Notes	2020 \$'000	2019 \$'000
Lorne Pier Light Grant		16	-
Anglesea Beach Access Ramp Milestone 1		142	-
Childrens Week Kite Festival Grant		1	-
Barwon Water Sub Meter		9	-
Coastal Process Dynamics		3	-
COVID-19 Grant		500	-
Taylor Park		-	8
Lorne Anzac Memorial Garden Project		-	45
Grant OPP-40303 Coastal Risk (DELWP)		-	23
Sustainability Victoria Energy Grant		-	13
Government grants for special projects		-	-
Total government funding		671	89

REVENUE CONTINUED

2.2.3 Interest

	Notes	2020 \$'000	2019 \$'000
Interest on bank deposits		64	77
Total interest		64	77

Interest income includes interest received or receivable on bank term deposits. Interest income is recognised when received.

2.2.4 Other income

	Notes	2020 \$'000	2019 \$'000
Workcover Receipts		31	8
Total Other Income		31	8

Accommodation / camping fee revenue is generated from various parks for both roofed accommodation and camping accommodation. It is recognised as revenue when the accommodation is provided.

Rent, leases and licence revenue represents income that arise from leasing of properties and licences issued to conduct various activities within the areas managed by GORCC.

Lease or rental income is recognised on a straight-line basis over the term of the lease.

Permit sales are mainly income generated from the issuing and sale of permits to use Crown land, and recognised as revenue at the point of sale.

Other income is various revenue generated throughout the year and is recognised when earned.

3 EXPENSES

3.1 Expenses incurred in delivery of services

3.1.1 Employee benefits in the comprehensive operating statement

	Notes	2020 \$'000	2019 \$'000
Salaries, wages, annual leave and long service leave		4,936	4,838
Superannuation		447	432
Workcover premium		96	97
Fringe Benefits Tax		7	12
Total Employee Benefits		5,486	5,379

Employee Benefits:

Employee benefits expenses include all costs related to employment including wages and salaries, fringe benefits tax, leave entitlements, termination payments and workcover premiums.

The amount recognised in the Comprehensive Income Statement in relation to superannuation is employer contributions and salary sacrifice made by employees for accumulation plans that are paid or payable during the reporting period.

Liabilities for wages and salaries that are expected to be settled wholly within 12 months of the reporting date are measured at their nominal amounts in respect of employees' services up to the reporting date. The nominal basis of measurement uses employee remuneration rates that the entity expects to pay as at each reporting date and does not discount cash flows to their present value. Sick leave is non-vesting and accordingly, no liability has been recognised.

EXPENSES CONTINUED

3.1.2 Employee benefits in the balance sheet

	2020			2019		
	Current	Non - Current	Total	Current	Non - Current	Total
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Employee benefits						
Annual Leave expected to be taken within the next 12 months	253	-	253	233	-	233
Annual Leave expected to be taken after the next 12 months	-	-	-	-	-	-
Long service leave – unconditional and expected to be taken within 12 months	38	-	38	-	-	-
Long service leave – unconditional and expected to be taken after 12 months	179	3	182	202	-	202
Total employee benefits	470	3	473	435	-	435
Employee benefit on-costs						
Long service leave – unconditional and expected to be taken within 12 months	5	-	5	-	-	-
Long service leave – unconditional and expected to be taken after 12 months	26	0	26	-	-	-
Total employee related on-costs	31	0	32	-	-	-
Total employee benefits and related on-costs	501	4	505	-	-	-

	2020 \$'000	2019 \$'000
Reconciliation of movements in on-cost provisions		
Opening balance	-	-
Additional provisions recognised	32	-
Reductions arising from payments/other sacrifices of future economic benefits	-	-
Unwind of discount and effect of changes in the discount rate	-	-
Closing balance	32	-
Current	31	-
Non-current	0	-
Closing balance	32	-

EXPENSES CONTINUED

Annual leave and long service leave entitlements expected to be settled wholly within 12 months of the reporting date are recognised as a provision for employee benefit in the balance sheet at their nominal values.

Annual leave entitlements are expected to be settled wholly within 12 months of the reporting date and are recognised at their nominal values.

Long service leave entitlements not expected to be settled within 12 months of the reporting date are recognised at the present value of the estimated future cash outflows to be made by GORCC in respect of services provided by employees up to reporting date. Consideration is given to expected future employee remuneration rates, employment related on-costs and other factors including experience of employee departures and periods of service. In the determination of the long service leave entitlement liabilities, GORCC use the wage inflation and discount rates released by the Department of Treasury and Finance.

GORCC has adopted the requirements under AASB 101 and AASB119 where Long Service leave entitlements are recognised at the present value of future cashflows. This has been introduced as at 30 June 2020 as part of the transition from SPFS to GPFS. Previously it was disclosed at nominal values.

Employee benefit provisions are reported as current liabilities where GORCC does not have an unconditional right to defer settlement for at least 12 months. Consequently, the current portion of the employee benefit provision can include both short-term benefits (those benefits expected to be settled within 12 months of the reporting date), which are measured at nominal values, and long-term benefits (those benefits not expected to be settled within 12 months of the reporting date), which are measured at present values.

Employee benefit provisions that are reported as non-current liabilities also include long-term benefits such as non-vested long service leave (i.e. where the employee does not have a present entitlement to the benefit) that do not qualify for recognition as a current liability, and are measured at present value. The non-current liability for long service leave represents entitlements accrued for employees with less than 7 years of continuous service, where GORCC has the right to defer the liability. On costs such as payroll tax, superannuation and workers compensation are recognised separately from the provision for employee benefits.

EXPENSES CONTINUED

3.1.3 Superannuation

	2020 \$'000	2019 \$'000
GORCC contributes, in respect of its employees (including salary sacrifice), to superannuation schemes detailed as below:		
Accumulation plans:		
Host Plus	177	160
Other	270	272
Total contributions to all funds	447	432

Accumulation plans

Contributions are made by GORCC to employee superannuation funds and are charged as expenses when incurred. The minimum employer contribution to the fund, pursuant to the Superannuation Guarantee Charge was 9.5 per cent in 2020 (2019: 9.5 per cent).

3.1.4 Defined superannuation benefit

GORCC makes no employer superannuation contributions to a defined superannuation benefit fund.

3.1.5 Operating expenses

	2020 \$'000	2019 \$'000
Operating expenses		
Cleaning	371	517
Insurance	126	125
Repairs & Maintenance	1,034	1,104
Supplies & Equipment	642	557
Utilities	741	810
General & Administrative	443	539
Marketing & PR	175	258
Other	568	541
Total Operating expenses	4,102	4,450

Operational services are expenses incurred on delivering works on the ground across GORCC managed caravan parks and reserves to maintain tracks, ports, manage pest and weeds, delivering educational programs and protecting cultural heritage.

All expenses are recognised in the reporting period in which they are incurred.

EXPENSES CONTINUED

3.1.6 Government grant operating expenses

	2020 \$'000	2019 \$'000
Lorne Quarry Assessment	26	-
Sustainability Audit Implementation	19	-
CVA Project Milestone 1 (Lornecare)	12	20
Total Government grant operating expenses	57	20

Government grant operating expenses generally represent special projects linked to grants in the reporting period in which they are incurred. It also includes other payments made towards specific projects inline with the Committees's operational requirements.

4 ASSETS

GORCC controls Crown land assets on Crown land and other investments that are utilised in fulfilling its functions. They represent the resources that have been entrusted to the GORCC to perform its functions and to deliver services.

4.1 Property, plant and equipment

4.1.1 Classification by public safety and environment – carrying amounts*

	Buildings		Plant, equipment and vehicles		Other Open Space Assets		Works in progress		Total	
	2020	2019	2020	2019	2020	2019	2020	2019	2020	2019
	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000	\$'000
Opening balance	22,225	21,195	2,321	1,990	10,830	15,605	-	-	35,377	38,791
Capitalisation of assets	1,098	2,016	538	964	1,258	610	609	-	3,502	3,589
Transfer of assets from DELWP	-	-	-	-	-	-	-	-	-	-
Fair value of assets recognised or received free of charge	-	-	-	-	9,636	-	-	-	9,636	-
Disposals / Transfers	(583)	(456)	(881)	(106)	(1,143)	-	634	-	(1,972)	(562)
Net revaluation increments/ decrements	12,819	-	-	-	(1,043)	-	-	-	11,776	-
Depreciation expense	(550)	(530)	(431)	(527)	(1,205)	(1,388)	-	-	(2,186)	(2,444)
Impairment loss	-	-	-	-	-	-	-	-	-	-
Asset transfer in / out of assets under construction	-	-	-	-	-	-	-	-	-	-
Other adjustments	-	-	-	-	-	(3,997)	-	-	-	(3,997)
Closing balance	35,010	22,225	1,547	2,321	18,333	10,830	1,244	-	56,133	35,377

The cost of constructed property, plant and equipment includes the cost of all materials used in construction, direct labour on the project, and an appropriate proportion of variable and fixed overheads. Items or a sum total of the same item with a cost or value of \$5,000 or more, and a useful life of more than one year are recognised as an asset, all other items are expensed.

Initial recognition

Items of property, plant and equipment are measured initially at cost and subsequently valued at fair value, except Work in Progress (WIP), less accumulated depreciation and impairment. Where an asset is acquired for no or nominal cost, the cost is its fair value at the date of acquisition.

Impairment of property, plant and equipment

All non-financial assets are assessed annually for indications of impairment, except for Inventories, whenever there is an indication that the asset may be impaired. The assets concerned are tested as to whether their carrying value exceeds their recoverable amount. Where an asset's carrying value exceeds its recoverable amount, the difference is written off as an 'other economic flow', except to the extent that it can be charged to a physical asset revaluation surplus amount applicable to that class of asset.

If there is an indication that there has been a reversal in impairment, the carrying amount shall be increased to its recoverable amount. However this reversal should not increase the asset's carrying amount above what would have been determined, net of depreciation.

The recoverable amount for most assets is measured at the higher of current replacement cost and fair value less costs to sell.

There is no evidence to suggest that there has been any impairment of assets therefore no assets were identified to be held in excess of their recoverable amount

Revaluations of property, plant and equipment

Property, plant and equipment are measured at fair value in accordance with with the prescribed requirements including the various relevant Australian Accounting Standards. Such as:

- AASB13 - Fair Value Measurement
- AASB116 - Property Plant and Equipment
- AASB5 - Assets Held for Sale
- AASB136 - Impairment

A full revaluation occurs every five years.

To determine the fair value, an independent full revaluation of GORCC's buildings and open space assets was performed by Assetic Asset Management Consultants. The effective date of the last scheduled full valuation was 30 June 2020. The fair value of the assets is determined with regard to the property's highest and best use after due consideration is made for any legal or constructive restrictions imposed on the asset, public announcements or commitments made in relation to the intended use of the asset.

Unrestricted fair value was determined by using the market approach, whereby assets are compared to recent comparable sales or sales of comparable assets.

The fair value of buildings is determined at current replacement cost of the asset to reflect the already consumed or expired future economic benefits of the asset and any accumulated impairment. An independent valuation of GORCC's buildings and open space assets was performed by the Assetic to determine the fair value. The valuation was determined based on the current replacement cost of the assets. The effective date of the valuation was 30 June 2020. An annual fair value assessment using the building indices provided by Assetic, indicated a material movement in that assets class, so managerial revaluation were required to be performed. The next scheduled full revaluation for this purpose group will be conducted in June 2025.

The fair value of plant, equipment and vehicles, is normally determined by reference to the asset's original cost. Plant and equipment are valued using their original cost. Depreciation is calculated on a straight-line basis to systematically write-off the cost of each asset over its expected useful life to the entity.

Accounting treatment of revaluation

Net revaluation increases are credited directly to equity in the physical asset revaluation surplus, except to the extent that an increase reverses a net revaluation decrease in respect of that class of property, plant and equipment previously recognised as an expense (other economic flows) in the net result, the increase is recognised as income (other economic flows) in determining the net result.

Net revaluation decreases are recognised immediately as expenses (other economic flows) in the net results, except to the extent that a credit balance exists in the physical asset revaluation surplus in respect of the same class of property, plant and equipment in which case they are debited to the physical asset revaluation surplus.

Revaluation increases and decreases relating to individual assets within a class of property, plant and equipment are offset against one another within that class but are not offset in respect of assets in different classes.

ASSETS CONTINUED

4.1.2 Depreciation and amortisations

	2020 \$'000	2019 \$'000
Depreciation		
Buildings	550	530
Open Space	1,205	1,388
Plant, equipment, & vehicles	431	527
Total depreciation	2,186	2,444

Depreciation is applied to completed fixed assets including buildings, open space assets, plant, equipment and vehicles.

Work in Progress is valued at cost and depreciation commences on completion of the works. Depreciation is calculated on a straight-line basis to systematically write off the cost or revalued amount (net of residual value) of each non-current asset over its expected useful life.

Depreciation rates are reviewed annually and, if necessary, adjusted to reflect the most recent assessments of the useful lives and residual values of the respective assets.

GORCC's asset recognition and valuation methodology has changed due to moving from SPFS to GPFS reporting and to comply with relevant accounting standards. Changes are as follows:

As at 30 June 2020:

- Componentisation of assets
- recognition of bulk assets
- recognition of assets previously not included due to changed asset recognition and management policy such as unsealed car parks and pathways.
- Valuation methodology in accordance with AASB13
- The change in valuation methodology has resulted in a fair value increase of \$21 million

ASSETS CONTINUED

Due to the transition methods chosen by GORCC in applying the relevant standards, comparative information throughout these financial statements has not been restated to reflect the requirements of the new standards.

Assets made up of materially significant parts, which in turn have materially different lifecycles are depreciated separately with all assets that are capitalised need to be componentised

Each component is individually assessed and depreciated using an asset centric consumption methodology, i.e. to reflect the pattern of consumption, useful life, and residual value of the particular asset. The Total Fair Value is the accumulation of the individually depreciated components.

In accordance with AASB 116, the following components have been identified and adopted:

	Description
Substructure	Under floor, footings, floor frames &/or concrete slabs on ground or suspended.
Superstructure	External and internal walls, windows, doors, and all external components associated with the structural integrity of the building.
Roof	The roof frame, cladding and associated components that ensure roof environment is sound and weatherproof, such as gutters, downpipes, and flashings.
Fitouts & Fittings	All fittings and fixtures excluding floor coverings that are permanent built into the building.

Where assets have separate identifiable components that have distinct useful lives and/or residual values, a separate depreciation rate is determined for each component.

The expected useful life of each asset category is as follows:

Asset category	2020 Expected useful life [years]	2019 Expected useful life [years]
Buildings	25 to 100	25 to 100
Open Space	20 to 100	20 to 100
Plant, equipment, & vehicles	5 to 10	5 to 10

Amortisation is calculated on a straight-line basis to systematically write off the cost or revalued amount of each intangible asset over its expected useful life to the entity.

Amortisation rates are reviewed annually and, if necessary, adjusted to reflect the most recent assessments of the useful lives and residual values of the respective assets.

ASSETS CONTINUED

4.1.3 Crown land improvements at fair value

Where any land has been permanently reserved under *Crown Land (Reserves) Act 1978* for the purposes of a public park or garden or for the recreation convenience or amusement of the people, the government may appoint a Committee of Management to manage the land. GORCC only recognises assets on land it controls as the Committee of Management.

4.1.4 Fair value measurement hierarchy for assets

	Carrying amounts as at 30 Jun 20 \$'000	Fair value measurement at end of reporting period using:		
		Level 1 \$'000	Level 2 \$'000	Level 3 \$'000
Other Open Space/Recreational Assets at Fair Value				
Other Open Space/Recreational Asset	18,333	-	-	18,333
Total Other Open Space/Recreational Assets at Fair Value	18,333	-	-	18,333
Buildings at fair value				
Buildings and building improvements	35,010	-	-	35,010
Total of buildings at fair value	35,010	-	-	35,010
Plant, equipment, machinery and vehicles at fair value				
Plant, equipment and vehicles	1,547	-	-	1,547
Total of plant, equipment and vehicles at fair value	1,547	-	-	1,547
Grand total	54,889	-	-	54,889

ASSETS CONTINUED

	Carrying amounts as at 30 Jun 19 \$'000	Fair value measurement at end of reporting period using:		
		Level 1 \$'000	Level 2 \$'000	Level 3 \$'000
Other Open Space/Recreational Assets at Fair Value				
Other Open Space/Recreational Asset	10,830	-	-	10,830
Total Other Open Space/Recreational Assets at Fair Value	10,830	-	-	10,830
Buildings at fair value				
Buildings and building improvements	22,225	-	-	22,225
Total of buildings at fair value	22,225	-	-	22,225
Plant, equipment, machinery and vehicles at fair value				
Plant, equipment and vehicles	2,321	-	-	2,321
Total of plant, equipment and vehicles at fair value	2,321	-	-	2,321
Grand total	35,377	-	-	35,377

Consistent with AASB 13 Fair Value Measurement, GORCC determines the policies and procedures for fair value measurements of property, plant and equipment.

For the purpose of fair value disclosures, GORCC has determined classes of assets on the basis of the nature, characteristics and risks of the asset and the level of the fair value hierarchy as explained above.

All assets for which fair value is measured or disclosed in the financial statements are categorised within the fair value hierarchy, described as follows, based on the lowest level input that is significant to the fair value measurement as a whole:

- Level 1 – Quoted (unadjusted) market prices in active markets for identical assets or liabilities.
- Level 2 – Valuation techniques for which the lowest level input that is significant to the fair value measurement is directly or indirectly observable; and
- Level 3 – Valuation techniques for which the lowest level input that is significant to the fair value measurement is unobservable.

GORCC, according to the accounting policy, determines whether transfers have occurred between the levels in the hierarchy based on the lowest level of input that is significant to the fair value measurement at the end of the reporting period. There have been no transfers between levels during the period.

ASSETS CONTINUED

Buildings

The value of buildings was determined by Assetic after deducting allowances for any physical deterioration and functional and economic obsolescence already occurred or expired. As depreciation adjustments are considered as significant, unobservable inputs in nature, specialised buildings are classified at Level 3 fair value measurements.

Plant, equipment and vehicles

Plant, equipment and vehicles are valued using their original cost.

As depreciation adjustments are considered as significant, unobservable inputs in nature, these assets are classified at Level 3 fair value measurements.

Other Open Space/ Recreational Assets

Other Open Space/Recreational assets are valued using the current replacement cost method. This cost represents the replacement cost of the component after applying depreciation rates on a useful life basis. Replacement costs relate to costs to replace the current service capacity of the asset.

Where it has not been possible to examine hidden works such as structural frames and floors, the use of reasonable materials and methods of construction have been assumed bearing in mind the age and nature of the building. The estimated cost of reconstruction including structure services and finishes as applicable.

An independent valuation of GORCC's open assets was performed by Assetic. The valuation was performed based on the current replacement cost of the assets. The effective date of the valuation is 30 June 2020.

As depreciation adjustments are considered as significant, unobservable inputs in nature, these assets are classified at Level 3 fair value measurements.

ASSETS CONTINUED

4.1.5 Reconciliation of level 3 fair value

	Open Space	Buildings	Plant, Equipment and Vehicles	Total level 3 Assets
2020	\$'000	\$'000	\$'000	\$'000
Opening balance	10,830	22,225	2,321	35,377
Purchases	1,258	1,098	538	2,893
Other Adjustments	-	-	26	26
Transfers in (out) of Level 3	(1,143)	(583)	(896)	(2,622)
Gains or losses recognised in net results				
Depreciation expense	(1,205)	(550)	(431)	(2,186)
Gain or Impairment loss	9,636	-	(11)	9,625
Subtotal	19,376	22,190	1,547	43,113
Gains or losses recognised in other economic flows – other comprehensive income				
Revaluation	(1,043)	12,819	-	11,776
Closing balance	18,333	35,010	1,547	54,889

	Open Space	Buildings	Plant, Equipment and Vehicles	Total level 3 Assets
2019	\$'000	\$'000	\$'000	\$'000
Opening balance	15,605	21,195	1,990	38,791
Purchases	610	2,016	964	3,589
Transfers in (out) of Level 3	(3,997)	-	-	(3,997)
Gains or losses recognised in net results				
Depreciation expense	(1,388)	(530)	(527)	(2,444)
Impairment loss	-	(456)	(106)	(562)
Subtotal	10,830	22,225	2,321	35,377
Gains or losses recognised in other economic flows – other comprehensive income				
Revaluation	-	-	-	-
Subtotal	10,830	22,225	2,321	35,377
Closing balance	10,830	22,225	2,321	35,377

ASSETS CONTINUED

4.1.6 Description of significant unobservable inputs to Level 3 valuations as at 30 June 2020

	Valuation technique	Significant unobservable inputs
Buildings	Current replacement cost	(1) Cost per building and (2) Condition of asset. (3) Relationship between current condition and remaining service potential
Plant, Equipment and Vehicles	Original cost	(1) Cost per unit and (2) Useful life
Open Space	Current replacement cost	(1) Cost per building and (2) Condition of asset. (3) Relationship between current condition and remaining service potential

4.1.7 Recognition of intangible assets

Acquired computer software licences are capitalised on the basis of the costs incurred to acquire and install the specific software are recognised within Plant, Equipment and Vehicles at their fair values.

All intangible assets, including internally developed software, are accounted for using the cost model whereby capitalised costs are amortised on a straight-line basis over their estimated useful lives, as these assets are considered finite. Residual values and useful lives are reviewed at each reporting date. The useful life applied to software is 3-5 years

Amortisation has been included within depreciation, amortisation and impairment of non-financial assets

Subsequent expenditures on the maintenance of computer software and brand names are expensed as incurred.

When an intangible asset is disposed of, the gain or loss on disposal is determined as the difference between the proceeds and the carrying amount of the asset, and is recognised in profit or loss within other income or other expenses.

4.1.8 Prior period adjustment

The Port of Lorne net assets have been removed from GORCC's financial statements in the 2019-20 year due to them identified as incorrectly included in previous years. The basis of this was an assertion of control over the assets which upon a review of the arrangement with the Department of Transport was determined they do not meet the definition of control. The underlying assets have been adjusted and removed from the underlying assets and associated accounts.

	2019 \$'000
Equity	
Retained Earnings	(3,997)
Asset	
Open Space	5,818
Expenses	
Depreciation	(1,821)
Total	-

5 OTHER ASSETS AND LIABILITIES

5.1 Receivables

	2020 Current Total \$'000	2019 Current Total \$'000
Trade Debtors	723	189
Twelve Month Permit Holders	54	25
Total receivables	777	214

All amounts are short-term. The net carrying value of trade receivables is considered a reasonable approximation of fair value

Collectability of debtors is reviewed on an ongoing basis. Debts which are known to be uncollectible are written off. An assessment of debtor is performed on an individual basis and expected losses from all possible default event over the expected life of the debtor are recognised in the form of impairment losses of contractual receivables when there is an objective evidence that GORCC will not be able to collect all amount due according to the original terms of the receivables.

All of GORCC's receivables have been reviewed for indicators of impairment. No receivables were found to be impaired at reporting date.

Cash flows relating to receivables are not discounted as they are short term and the effect of discounting is immaterial. No provision is made for doubtful debts and bad debts are written off in the period in which they are incurred.

The average credit period on sales of goods or provision of services is 30 days.

5.1.2 Ageing analysis of contractual receivables

Refer to table under note 7.1.4 for the ageing analysis of receivables.

5.1.3 Nature and extent of risk arising from receivables

Refer to note 7.1.4 for the nature and extent of risks arising from receivables.

OTHER ASSETS AND LIABILITIES CONTINUED

5.2 Financial Assets

	2020 \$'000	2019 \$'000
Other financial assets		
Prepayments	118	91
Future Income - Beach Cleaning Subsidy	120	100
Total other financial assets	238	191

5.3 Trade, employee benefits and other payables

	Notes	2020 \$'000	2019 \$'000
Trade creditors and accruals		255	1,531
Employee benefits	3.1.2	537	452
Deposits in Advance		1,232	1,242
Lease provisions		673	672
Other provisions		-	6
Total payables		2,696	3,903

Trade and other payables consist of:

- Accounts payable which represents liabilities for goods and services provided to GORCC for the financial year that are unpaid, and arise when the Committee becomes obliged to make future payments in respect of the purchase of those goods and services; and
- statutory payables, such as fringe benefits tax payable and payroll tax.
- Reservation Deposits for future bookings
- Employee Benefits, such as accrued salaries and wages.

(a) Nature and extent of risk arising from payables

Refer to note 7.1.5 for the nature and extent of risks arising from contractual payables.

6 FINANCIAL ASSETS

6.1 Cash flow information and balances

6.1.1 Cash and deposits

	2020 \$'000	2019 \$'000
Cash and deposits	3,912	5,331
Total cash and deposits – current	3,912	5,331

Cash and deposits recognised on the balance sheet comprise cash on hand and cash at bank, deposits at call and those highly liquid investments, which are held for the purpose of meeting short term cash commitments rather than for investment purposes, and readily convertible to known amounts of cash with an insignificant risk of changes in value.

For the purpose of the Cash Flow Statement, cash assets include cash on hand and highly liquid investments with short periods to maturity that are readily convertible to cash on hand at GORCC's option and are subject to insignificant risk of changes values.

GORCC's exposure to interest rate risk is discussed in note 7.1.6. The maximum exposure to credit risk at the end of the reporting period is the carrying amount of each class of cash and deposits and other financial assets mentioned in note 7.1.4 .

6.1.2 Reconciliation of net result for the period to net cash flows

	2020 \$'000	2019 \$'000
Net result for the period		
Non-cash movements:		
Net result for the period	9,377	2,178
Depreciation and amortisation	2,186	2,444
Gains/losses of assets	(7,693)	332
Change in operating assets and liabilities:		
Decrease / (increase) in receivables	(564)	(15)
Decrease / (increase) in other assets	(47)	2
Increase/(Decrease) in creditors	(1,277)	1,020
Increase/(Decrease) in Employee benefit provisions	85	91
Increase/(Decrease) in deposits in advance	(10)	-
Increase/(Decrease) in provisions	-	68
Net cash inflow from operating activities	2,058	6,121

6.2 Commitments for expenditure

GORCC has no commitments for future expenditure include operating and capital commitments arising from contracts.

6.2.2 Lease commitments

There were no lease commitments as at 30 June 2020 or the prior year relevant to AASB16

RISKS, CONTINGENCIES AND VALUATION JUDGEMENTS CONTINUED

7 RISKS, CONTINGENCIES AND VALUATION JUDGEMENTS

GORCC is exposed to risks from its activities and outside factors. In addition, it is often necessary to make judgements and estimates associated with recognition and measurement of items in the financial statements.

This section sets out financial instrument specific information, (including exposures to financial risks) as well as those items that are contingent in nature or require a higher level of judgement to be applied, for instance fair value determination.

7.1 Financial instruments specific disclosures

Due to the nature of GORCC's activities, certain financial assets and financial liabilities arise under statute (for example taxes, fines and penalties) rather than a contract. Such assets and liabilities do not meet the definition of financial instruments in AASB 132 Financial Instruments: Presentation.

7.1.1 Financial risk management objectives

GORCC's activities do not expose it to any material financial risks such as changes in interest rates. The Committee does not enter into derivative financial instruments to manage its exposure to interest rate risk.

GORCC does not enter into or trade financial instruments, including derivative financial instruments for speculative purposes as per the Victorian Governments Borrowing and Investment Powers Act 1987 and subsequent amendments.

The approach for managing these risks is discussed in more detail below.

7.1.2 Significant accounting policies

Details of the significant accounting policies and methods adopted, including the criteria for recognition, the basis of measurement and the basis on which income and expenses are recognised, in respect of each class of financial asset and financial liability are disclosed in relevant notes of the financial statements.

The carrying amounts of GORCC's financial assets and financial liabilities by category are in the table below.

Table 1.1: Categorisation of financial instruments

	Notes	Category	2020 \$'000	2019 \$'000
Financial assets				
Cash and cash deposits	6.1.1	Cash and cash deposits	3,912	5,331
Receivables	5.1	Financial assets at amortised cost	777	214
Financial liabilities				
Payables	5.3	Financial liabilities at amortised cost	2,024	3,226

7.1.3 Significant terms and conditions

There are no other significant terms and conditions applicable to GORCC, in respect of each class of financial asset, financial liability and equity instrument.

7.1.4 Credit risk

Credit risk arises from the financial assets of GORCC, which comprise cash and cash equivalents, trade and other receivables. The Committee's exposure to credit risk arises from the potential default of counter party on their contractual obligations resulting in financial loss to the committee. Credit risk is measured at fair value and is monitored on a regular basis.

Credit risk associated with GORCC's financial assets is minimal because the main debtors are Lessees. For debtors other than Lessees, it is GORCC's policy to only deal with entities with high credit ratings and/or to obtain a contractual agreement where appropriate, such as Twelve Month Permit holder agreements.

GORCC does not engage in hedging for its financial assets. The agency's policy is to only deal with banks with high credit ratings.

Allowance for impairment losses of contractual receivables is recognised when there is objective evidence that GORCC will not be able to collect a receivable. Objective evidence includes financial difficulties of the debtors default payments, debts which are more than 90 days overdue and changes in debtor's credit ratings.

GORCC's maximum exposure to credit risk is limited to the carrying amount of financial assets recognised at the reporting date, summarised below:

Classes of financial assets	2020 \$'000	2019 \$'000
Carrying amounts:		
Cash and deposits	3,912	5,331
Receivables	777	214
Total financial assets	4,689	5,545

Financial assets that are neither past due nor impaired

GORCC does not hold any collateral as security or credit enhancements relating to any of its financial assets.

There are no financial assets that have had their terms renegotiated so as to prevent them from being past due or impaired, and they are stated at the carrying amounts as indicated. The following table discloses the ageing only of financial assets that are past due but not impaired.

Impairment of financial assets: Under AASB 9, all loans and receivables as well as other debt instruments not carried at fair value through net result are subject to AASB 9's new expected credit loss (ECL) impairment model, which replaces AASB 139's incurred loss approach.

All of GORCC's receivables are carried at fair value therefore the ECL allowance model is not applicable.

RISKS, CONTINGENCIES AND VALUATION JUDGEMENTS CONTINUED

Table 1.3: Ageing analysis of financial assets(a)

	Carrying amount	Not passed due and not impaired	Less than 3 mths	3 mths – 1 yr
	\$'000	\$'000	\$'000	\$'000
2020				
Receivables (note a)	777	254	507	17
Total	777	254	507	17
2019				
Receivables (note a)	214	152	21	41
Total	214	152	21	41

7.1.5 Liquidity risk

Liquidity risk arises when GORCC is unable to meet its financial obligations as they fall due. The Committee operates under the policy of settling financial obligations within 30 days and in the event of a dispute, making payments within 30 days from the date of resolution. It also continuously manages risks through monitoring future cash flows and maturities planning to ensure adequate holding of high quality liquid assets and dealing in highly liquid markets.

GORCC's exposure to liquidity risk is deemed insignificant based on prior periods' data and current assessment of risk. Cash for unexpected events is generally sourced from its cash and prudential reserve.

7.1.6 Market risk

Interest rate risk

GORCC's exposures to market risk are primarily through interest rate risk. Interest rate risk is deemed as an insignificant market risk.

7.2 Contingent liabilities and contingent assets

Contingent assets and contingent liabilities are not recognised in the Balance Sheet, but are disclosed by way of a note and, if quantifiable, are measured at nominal value. Contingent assets and liabilities are presented inclusive of GST receivable or payable respectively.

7.2.1 Contingent assets

GORCC has not lodged insurance claims for compensation for the reinstatement and replacement of assets which sustained damages due to fire, floods, storm and other activities activities with its insurer – Allianz. At 30 June 2020, the Committee has no claims (net of excess) outstanding with Allianz that are currently being assessed.

7.2.2 Contingent liabilities

Under public liability and professional indemnity 2 claims have been lodged with GORCC. These claims have been forwarded to its insurer VMIA for assessment. GORCC's liability exposure towards these claims is limited to its no excess if all claims are accepted by the insurer.

8 OTHER DISCLOSURES

This section includes additional material disclosures required by accounting standards or otherwise, for the understanding of this financial report.

8.1 Ex-gratia expenses

Ex-gratia expenses are the voluntary payments of money or other non-monetary benefit (e.g. a write-off) that is not made either to acquire goods, services or other benefits for the entity or to meet a legal liability, or to settle or resolve a possible legal liability of or claim against the entity.

Classes of financial assets	2020 \$'000	2019 \$'000
Coastal Grants	-	20
Total Ex-gratia expenses	-	20

8.2 Other economic flows included in net result

Other economic flows are changes in the volume or value of an asset or liability that do not result from transactions. Other gains/(losses) from other economic flows include the gains or losses from the:

- revaluation of the present value of the long service leave liability due to changes in the bond interest rates;
- disposal or de-recognition of non-financial assets; and
- impairment of contractual receivables.

OTHER DISCLOSURES CONTINUED

8.2.1 Net gain/(loss) arising from other economic flows

Notes	2020 \$'000	2019 \$'000
[a] Net gain/(loss) on non-financial assets		
Gain/(loss on sale)	17	[332]
Assets written off	[1,960]	-
Found Assets	9,636	-
Total net gain/(loss) on non-financial assets	7,693	[332]
[b] Net gain/(loss) on financial instruments		
Allowance for impairment losses of contractual receivables	-	-
Reversal of unused allowance for impairment losses	-	-
Total net gain/(loss) on non-financial assets	-	-
[c] Other gains/(losses) from other economic flows		
Other gain/(loss) on non-financial assets	-	-
Total other gains/(losses) from other economic flows	-	-
Total other economic flows	7,693	[332]

Other economic flows – other comprehensive income

8.3 Physical asset revaluation surplus

Notes	2020 \$'000	2019 \$'000
Movements:		
Opening balance	17,017	17,017
Impairment loss		
Revaluation of assets	11,776	-
Other adjustment		
Movement in physical assets revaluation surplus	11,776	-
Total physical asset revaluation surplus	28,793	17,017

OTHER DISCLOSURES CONTINUED

8.4 Responsible persons and executive officer disclosures

8.4.1 Minister

The name of the responsible Minister from 1 July 2019 to 30 June 2020 was The Honourable. Lily D' Ambrosio Minister for Energy, Environment and Climate Change and Minister for Solar Homes. Amounts relating to Ministers are reported in the financial statements of the Department of Premier and Cabinet. For information regarding Related Party Transactions of Ministers, the register of members' interests is publicly available from: www.parliament.vic.gov.au/publications/register_of_interests.

8.4.2 Accountable Officer

The name of the accountable officer from 1 July 2019 to 30 June 2020 was:

For period 1 July 2019 to 1 May 2020 - V. Schernickau
For period 1 May 2020 to 30 June 2020 - D. Aitken

Remuneration received or receivable by the Accountable Officer in connection with the management of the Great Ocean Road Coast Committee was in the range:

\$180,000 to \$200,000 [2019 -20]
\$180,000 to \$200,000 [2018 -19]

The names of persons who were Board Members at any time during the financial year ended 30 June 2020 are as follows:

Board Member	Date
Ken Northwood	1 July 2019 to 30 June 2020
Daniel Marquet	1 July 2019 to 30 June 2020
Helen Gwilliam	1 July 2019 to 30 June 2020
Kylie Warne	1 July 2019 to 30 June 2020
Rosalyn Williamson	1 July 2019 to 30 June 2020
Shaun Cumming	1 July 2019 to 30 June 2020
Ian Coles	1 July 2019 to 30 June 2020
Joanne Stevens	1 July 2019 to 30 June 2020
John Gavens	1 July 2019 to 30 June 2020
Kylie Steel	1 July 2019 to 30 June 2020
Rebecca Hull	1 July 2019 to 30 June 2020
Sam Noelker	1 July 2019 to 30 June 2020
Total number of Board Members	12

OTHER DISCLOSURES CONTINUED

8.4.3 Executive officers remuneration

Key Management Personnel (KMP) are those personnel who have the authority and responsibility for planning, directing and controlling the activities of the entity, directly or indirectly. Key Management Personnel of GORCC include the Board Members, Chief Executive, and members of the executive team.

The number of executive officers, other than the accountable officer, and their total remuneration during the reporting period are shown in the table below. Total annualised employee equivalents provides a measure of full time equivalent executive officers over the reporting period.

Remuneration comprises employee benefits in all forms of consideration paid, payable or provided by the entity, or on behalf of the entity, in exchange for services rendered.

	Total remuneration		
	Notes	2020 \$'000	2019 \$'000
Remuneration of executive officers		515	574
Total remuneration (i)			
Total remuneration (i)		515	574
Total number of executives		6	6
Total annualised employee equivalents (ii)		5	5

(i) The total number of executive officers includes persons who meet the definition of Key Management Personnel (KMP) of the entity under AASB 124.

(ii) Annualised employee equivalent is based on paid working hours of 38 ordinary hours per week over the 52 weeks for a reporting period.

8.4.4 Related parties

Significant transactions with government-related entities

During the year GORCC conducted the following transactions with the Government-related entities;

- received \$36k from the Department of Transport (DOT) for the repair and maintenance and construction of piers and jetties;
- received \$171k from other Government agencies for various projects; and
- received \$500k from DELWP for financial support during the COVID-19 pandemic

8.5 Interest in other entities

GORCC has no interest in any other entities

OTHER DISCLOSURES CONTINUED

8.6 Going concern

The COVID-19 pandemic has developed rapidly in 2020, with a significant number of cases. Measures taken by government to contain the virus have affected economic activity. We have taken a number of measures to monitor and mitigate the effects of COVID-19, such as safety and health measures for our people (such as social distancing and working from home) and reduce operational overheads which are not essential to continue during this period. In response to government directives resulting from the COVID-19 outbreak, there has been a significant decrease in GORCC's revenue from closure of caravan parks and other activities. These closures resulted in a decrease in the Committees revenue by \$2 million without a significant change in total expenses. It is likely that there will be a negative impact on profitability and cash flow. However, there has been a significant amount of scenario testing and forecasting undertaken to provide comfort that there is no material uncertainty in terms of GORCC as a "going concern". The scenario testing undertaken indicates that key metrics such as profitability and liquidity are able to be maintained at levels above internal benchmarks for the forecast period. We will continue to follow the various government policies and advice and, in parallel, we will do our utmost to continue our operations in the best and safest way possible without jeopardising the health of our people.

A number of asset and liability accounts apply judgements and assumptions about the future to determine the carrying amounts and while there is uncertainty about the impact of COVID-19 on these judgements and assumptions the emerging impact is unable to be reliably quantified. Potential impacts include, receivables and credit loss, fair value and impairment assessment of non-financial assets. As a result management has not made any adjustments to the judgements and assumptions applied in the 2019-20 financial report due to COVID-19.

8.7 Post balance date events

On 16 June 2020 the Victorian Parliament passed legislation to establish the Great Ocean Road Coast and Parks Authority. As a result of the legislation, from 1 December 2020, GORCC will be absorbed by the new authority and will cease to exist. Except for the above, there were no other post balance date events.

Photography: The cover image was taken by Ash Hughes, and many photos throughout this report were taken by Ash Hughes and Chris McConville.

Disclaimer: The Great Ocean Road Coast Committee cannot guarantee that all information provided in this report is accurate and therefore disclaims liability for any error, loss or other consequence which may arise from you relying on any information in this publication.

How to find out more about the Great Ocean Road Coast Committee

To stay up to date with the latest news from the coast, including our work, volunteering, events, and opportunities to get involved and have your say:

- Sign up to our Coast News and Volunteer News e-newsletters
- Follow us on Facebook, Instagram, Twitter and LinkedIn
- Follow our Blog
- Keep an eye on the News and Current Works section of our website.

Visit www.gorcc.com.au to find out more.

 facebook.com/GORCCVICTORIA

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